



CLOVER
RETURNS MANAGEMENT
SOLUTIONS

WH22100 CERTIFIED-REFURBISHED USER MANUAL

Important Information About Your Refurbished Product

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit www.refurbproductsupport.com

Additional Information:

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

Contact Us: If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: www.refurbproductsupport.com

Email: productsupport@cloveres.com

Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.



HOVER REFURBISHED STEAM MOP

REFURBISHED STEAM MOP

REFURBISHED USER MANUAL

MODELS: WH22100 / WH22110 / WH22150

Rated power: 1050W

Rated voltage: 120V

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.

This product is intended for Household use only.

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

WARNING - WHEN USING AN ELECTRICAL PRODUCT, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO AVOID ELECTRIC SHOCK, FIRE, AND/OR SERIOUS INJURY, INCLUDING THE FOLLOWING:

- Fully assemble product prior to use.
- Operate steam cleaner only at voltage specified on data label on back of steam cleaner.
- Do not leave steam cleaner when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Do not use outdoors or store outdoors.
- Do not use for space heating purposes.
- Do not immerse in water.
- Do not allow to be used as a toy. Not intended for use by children aged 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings
- Do not use any extension cord with this product.
- Do not handle the plug, or the Steam Cleaner with wet hands.
- Do not operate the Steam Cleaner without footwear.
- Do not place hands or feet under the Steam Cleaner while it is in operation as the unit gets very hot and may create a burn hazard.
- Use only on flat, horizontal surfaces. Do not use the Steam Floor Head on walls, counter tops or windows.

- To protect against a risk of electric shock, do not immerse the Steam Cleaner into water or any other liquids.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use product with damaged cord or plug. If product is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, visit www.refurbproductsupport.com prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run steam cleaner over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not put any object into openings. Do not use with any opening blocked.
- Keep hair, loose clothing, fingers, and all parts of body away from openings.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. When not in use do not place steam cleaner on stairs or furniture, as it may result in injury or damage.
- To avoid burn or injury, do not apply steam directly to any person or animal.
- Only use water to refill the water tanks. Do not use any type of chemicals or additives in the water tank.
- Do not add descaling, aromatic, alcoholic products, cleaning solutions, scented perfumes,



oils or any other chemicals to the water used in this steam cleaner as this may damage the steam cleaner or make it unsafe for use. While this Steam Cleaner is designed for tap water, to increase effectiveness of the steam and to avoid buildup of materials, you may use distilled water.

- Do not use Steam Cleaner in an enclosed space filled with vapor given off by oil-based paint, paint thinners, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- When in use, never turn the steam cleaner over or use while on its side.
- Allow Steam Cleaner sufficient time to cool prior to removing the microfiber pad.
- Before cleaning, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the steam cleaner.
- Do not use in areas where flammable or combustible liquids, such as gasoline may be present.
- Do not use without microfiber pad properly attached to mop head.
- Do not clean over floor electrical outlets.
- Do not use the Floor Head on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
- Do not operate Steam Cleaner without water in water tanks.
- Unplug Steam Cleaner from outlet before filling, rinsing or cleaning.

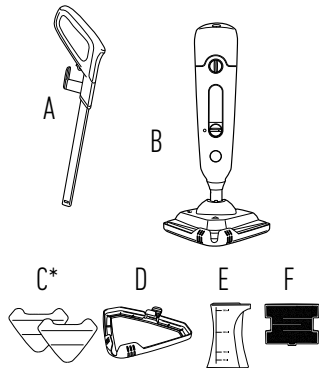
CAUTION: TO REDUCE THE RISK OF DAMAGE:

- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Never use Steam Cleaner without microfiber pad attached.
- Never leave Steam Cleaner in one spot or on any surface for any period of time when pump is turned on and steam is activated.
- Do not use this product on Luxury Vinyl Flooring (LVF), Tile (LVT) or Plank (LVP). We recommend that you refer to the floor manufacturers specific cleaning instructions to protect your Luxury Vinyl.

WARNING - TO REDUCE THE RISK OF ELECTRIC SHOCK, THIS APPLIANCE HAS A POLARIZED PLUG (ONE BLADE IS WIDER THAN THE OTHER). THIS PLUG WILL FIT IN A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY IN THE OUTLET, REVERSE THE PLUG. IF IT STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN TO INSTALL THE PROPER OUTLET. DO NOT CHANGE THE PLUG IN ANY WAY.

GETTING STARTED WITH YOUR STEAM CLEANER

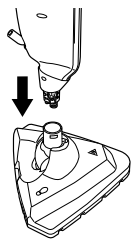
CARTON CONTENTS



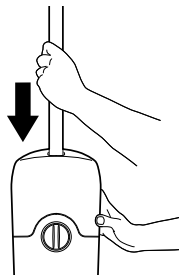
- A. Handle
- B. Steam Cleaner Body
- C. Microfiber Pads
- *quantities vary per model
- D. Carpet Glider**
- E. Fill Cup
- F. Water Filter (Pre-assembled in steam cleaner)

**Select models only

ASSEMBLY



1. Insert the body into the floor head until it clicks into place.



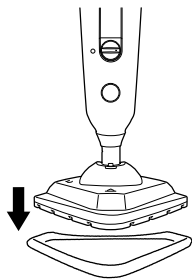
2. Insert the handle until it clicks into place.

ATTACH MICROFIBER PAD

WARNING: To reduce the risk of personal injury - Unplug the steam cleaner when assembling the accessories.

IMPORTANT: Never use the Steam Cleaner without the Microfiber Pad correctly attached to the Floor Head.

The "Multi-Surface Microfiber Pad" can be used on all sealed hard floor surfaces as well as carpet. Elimination studies were conducted under controlled test conditions. Household results may vary. When using on carpet the carpet glider attachment should be utilized as directed in the "Refreshing Carpet" section of this manual.



1. Place the cleaning pad on the floor white side facing up. Place steam cleaner on top of pad making sure the Floor Head covers the entire pad. Hook and loop feature on the bottom of the mop will hold the pad in place.

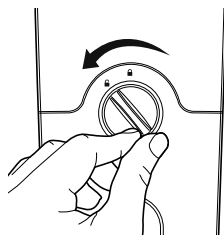
HOW TO USE

TO SANTIZE HARD FLOOR

Turn the steam control dial to "MAX" position.

Connect the microfiber pad and run a minimum of 6 strokes at a medium pace (5-7 seconds per 32" stroke) across same area. Allow to dry.

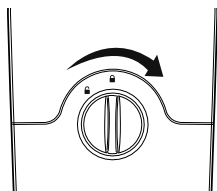
- 1. Handle
- 2. Quick Release Cord
- 3. Water Tank Cap
- 4. Water Tank
- 5. Steam Control Dial
- 6. Steam Ready Light
- 7. Hard Water Filter (rear)
- 8. Floorhead
- 9. Carpet Glider



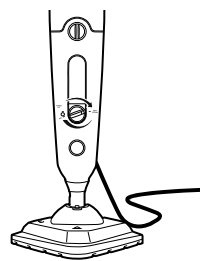
1. Remove Water Tank Cap by turning counterclockwise from the lock to unlocked position.

2. Use the provided fill cup to fill machine with distilled water.

3. Two fill cups worth of water will be needed to fill the entire tank.



4. Replace the Water Tank Cap back on the machine and turn clockwise from unlocked to locked position

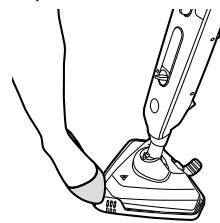


5. Plug into an outlet. Turn steam control dial clockwise to turn on. The steam ready light will illuminate with a red light upon start.

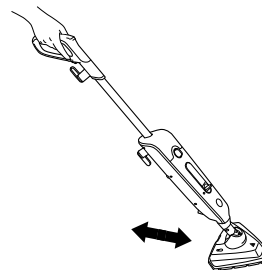
6. Steam control light will maintain a solid red to indicate the machine is on and heating up.

7. Adjust the Steam Control Dial between Min and Max Steam to control the amount of steam. MIN for light steaming, MAX for the most amount of steam.

8. Green light will illuminate to show the Steam Mop is ready to use.



9. To recline the steam cleaner place foot here and pull handle backwards.



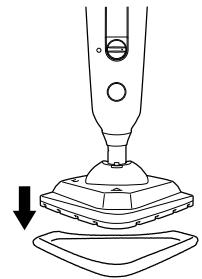
10. Move the steam cleaner slowly backwards and forwards across the floor.

REFRESHING CARPETS

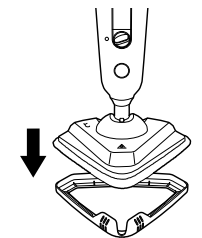
WARNING: To reduce the risk of personal injury - Unplug the steam cleaner when assembling the accessories.

WARNING: Do not clean over floor electrical outlets. Do not use steam cleaner without water in the Main Water Tank.

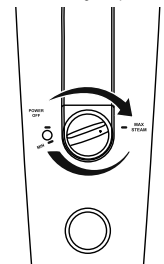
IMPORTANT: When using on carpets, always ensure the multi-surface Microfiber Pad is properly attached to the Floor Head.



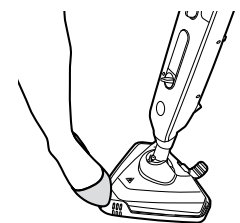
1. Place the microfiber pad on the floor white side facing up. Place floor head onto pad making sure the entire pad covers the floor head.



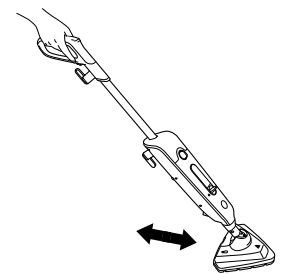
2. With microfiber pad attached, hook the steam cleaner into the front of the carpet glider and push to clip into place. Carpet glider should only be used when refreshing carpets.



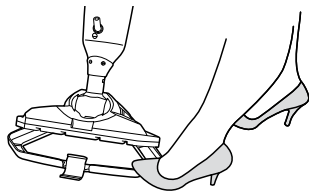
3. Turn Steam Control Dial clockwise to turn on.



4. To recline the steam cleaner place foot here and pull handle backwards.



5. Move the steam cleaner slowly backwards and forwards across the carpet.



6. To release the carpet glider, place foot on clip and push down. Lift steam cleaner to unhook and remove.

MAINTENANCE

This steam cleaner contains no user serviceable parts. Do not try to repair it yourself.

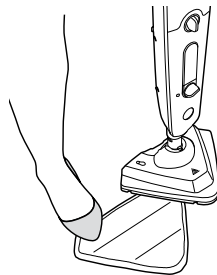
If steam cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, visit www.refurbproductsupport.com prior to continuing use.

IMPORTANT: Allow the steam cleaner to fully cool down before performing any maintenance or troubleshooting checks.

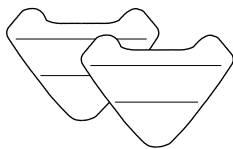
REMOVING CLEANING PADS

WARNING: To reduce the risk of personal injury - Unplug Steam Cleaner before servicing and allow to cool.

IMPORTANT: Never use bleach or fabric softener when washing the pad.

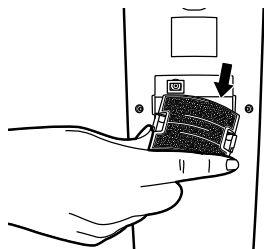


1. Hold corner of pad down with foot and lift steam cleaner to peel away.

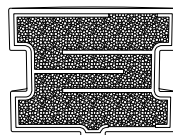


2. All cleaning pads are machine washable on WARM setting. For best results lay flat to dry. Allow to fully dry before use.

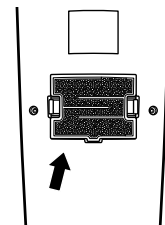
REPLACING THE HARD WATER FILTER



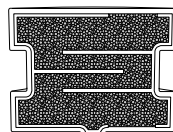
1. Place fingers and grip side clips of the hard water filter to remove.



2. New filter has a (beige/cream color).



3. Ensure the hard water filter is properly snapped back in place when performing maintenance.

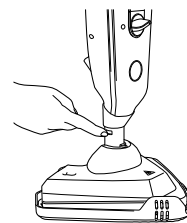


4. Hard water filter should be replaced every 6-8 months or when discolored.

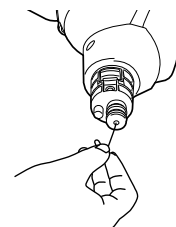
CLEARING BLOCKAGES

WARNING: To reduce the risk of personal injury - Unplug Steam Cleaner before servicing and allow to cool.

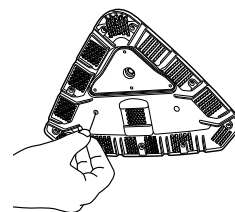
1. Unplug the unit.



2. To remove the floor head from the body push the floor head release button and lift.



3. After the floor head is removed, use a thin object such as a paper-clip (in the area shown), to remove the blockage.



4. With the pad removed from the floor head, insert a small thin object such as a paper-clip in to the steam holes to remove a blockage.

TROUBLESHOOTING

WARNING: To reduce the risk of personal injury - Unplug Steam Cleaner before servicing and allow cooling.

This Steam Cleaner contains no user serviceable parts. Do not try to repair it yourself.

If steam cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, visit www.refurbproductsupport.com for further instruction prior to continuing use.

USE TROUBLESHOOTING GUIDE AS A FIRST STEP TO RESOLVE ANY PROBLEMS YOU MAY BE EXPERIENCING.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Steam Cleaner won't run	1. No voltage in wall plug.	1. Check fuse or breaker in home.
	2. Blown fuse or tripped breaker.	2. Replace fuse or reset breaker in home.
	3. Steam cleaner may not be plugged into the electrical outlet correctly.	3. Ensure the plug is pushed in securely.
	4. The electrical outlet may not be working properly, check the fuse or breaker, or consult an electrician.	4. Check fuse or breaker in home. Replace fuse/reset breaker in home.
	5. The power cord may be damaged.	5. If cord is damaged, visit www.refurbproductsupport.com
	6. Does not turn on.	6. Check the On/Off switch to make sure it is in the On steam control dial is turned between the MIN and MAX Steam line.
Steam Cleaner not producing steam	1. Water Tank may be empty.	1. Please refer to the "Filling Tanks" section.
	2. Water Filter may be clogged and needs to be replaced.	2. Check Water Filter and clean or replace.
	3. Thermal protector may turn off pump if trying to operate steam cleaner before steam indicator is illuminated.	3. Unplug steam cleaner and allow to cool down.
	4. Steam path may be blocked.	4. Please refer to the "Clearing Blockages" section.
	5. Hard water filter not installed.	5. Ensure hard water filter is properly snapped back in place when replacing or performing maintenance. Refer to "Replacing the Hard Water Filter" section.
Microfiber pad doesn't pick up dirt	1. The cleaning pad may already be saturated with dirt and needs washing.	1. Wash or replace with clean pad. Please refer to the "Removing Cleaning Pads" section.