



Dirt Devil® Compact Upright

Model # UD20120 / UD20121



1.2.3...

REFURBISHED USER MANUAL

#961152120 / R4

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REPLACEMENT PARTS

- BELT STYLE 15
- FILTER TYPE F112



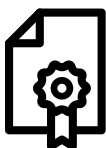
THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.
IF USED COMMERICALLY WARRANTY IS VOID.

LET'S GO.™

HI. WELCOME.

Congrats on purchasing your new Dirt Devil® Compact Upright Vacuum. Inside, you'll find everything you'll need to know about your latest purchase.

So what are you waiting for? LET'S GO.™



PRODUCT REGISTRATION

If you need further assistance, please contact Refurb Product Support via the website at www.RefurbProductSupport.com. Support agents are available Monday through Friday from 8am to 4pm EST. Always identify your vacuum by the complete model number when requesting information. The model number appears on the bottom of the vacuum.

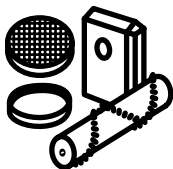
For quick reference, please record your product information below.

Model #: _____

Mfg. Code: _____

(Mfg. code located on the back or bottom of product)

Find GENUINE Replacement Parts at www.dirtdevil.com



This product uses the following parts:

BELT STYLE _____ **15**

FILTER TYPE _____ **F112**

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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS!

When you use an appliance, basic precautions should always be followed, including the following:

- **READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.**
- **ALWAYS FOLLOW THESE SAFETY INSTRUCTIONS.**
- **BRING VACUUM CLEANER TO UPRIGHT POSITION WHEN USING THE HOSE AND ATTACHMENTS.**
- **DO NOT LEAVE VACUUM CLEANER UNATTENDED WHEN PLUGGED IN.**
- **REGULARLY CHECK THE FILTER TO CLEAN OR REPLACE.**
- **WARNING: FULLY ASSEMBLE CLEANER BEFORE OPERATING.**
- **WARNING: DO NOT USE SHARP OBJECTS TO CLEAN OUT THE HOSE SINCE THEY COULD CAUSE DAMAGE.**
- **OCCASIONALLY REMOVE BRUSH AND CLEAN DEBRIS FROM END CAPS TO KEEP BRUSH ROTATING SMOOTHLY.**

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Fully assemble product prior to use.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Do not use outdoors or on wet surfaces. Electrical shock could occur.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use charger with damaged cord or plug. If product or charger is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-321-1134 prior to continuing use.
- Do not pull or carry by cord, use cord as handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not use sharp objects to clean out hose as they can cause damage.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dirt cup and filters in place.
- Turn off all controls before unplugging.
- Look on your vacuum cleaner and follow all label and marking instructions.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Keep the vacuum cleaner on the floor. Only the hand-held vacuum cleaners may be set on furniture.

- Vacuum cleaner must be in the upright position to lift the rotating brush off the carpet when doing above floor cleaning.
- Brushroll continues to turn while product is turned on and handle is in the upright position. To avoid damage to carpet, rugs, and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.
- Do not use an extension cord with this vacuum cleaner.
- Store the vacuum cleaner indoors. Put the vacuum cleaner away after use to prevent tripping accidents.
- Operate cleaner only at voltage specified on date plate on back of cleaner.



CAUTION: TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Do not use sharp objects to clean out hose as they can cause damage.

SAVE THESE INSTRUCTIONS



WARNING:

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.



NOTICE

AN INTERNAL THERMAL PROTECTOR HAS BEEN DESIGNED INTO YOUR CLEANER TO PROTECT IT FROM OVERHEATING. WHEN THE THERMAL PROTECTOR ACTIVATES THE CLEANER WILL STOP RUNNING. IF THIS HAPPENS PROCEED AS FOLLOWS:

If this happens proceed as follows:

1. Turn cleaner OFF and unplug it from the electrical outlet.
2. Empty dirt cup.
3. Inspect the nozzle and bag inlet openings for any obstructions. Clear obstructions if present.
4. When cleaner is unplugged and motor cools for 30 minutes, the thermal protector will deactivate and cleaning may continue.

If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.

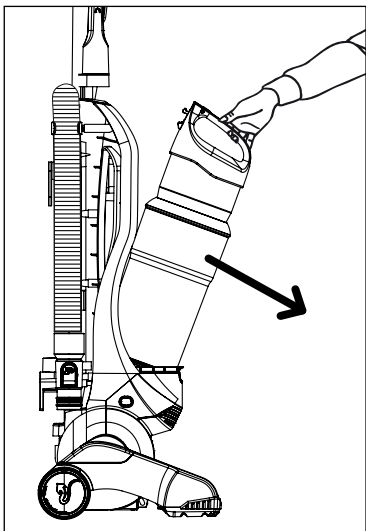
QUICK START

***Not all models have this feature.**

TOOL REQUIRED:
PHILLIPS OR FLAT HEAD
SCREWDRIVER

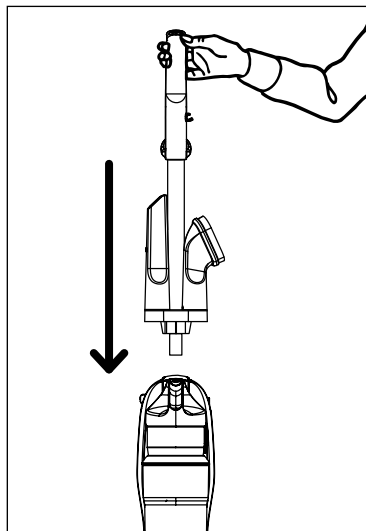
ATTACH FIXED HANDLE*

1



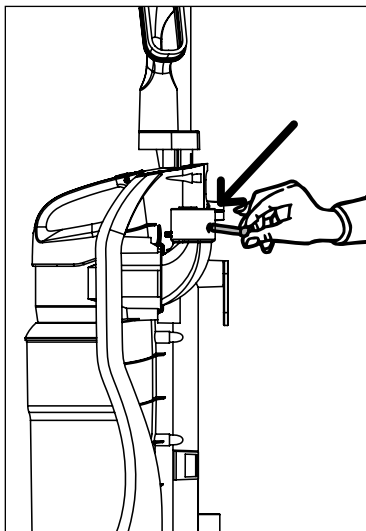
**REMOVE DIRT CUP FROM
BODY OF CLEANER.**

2

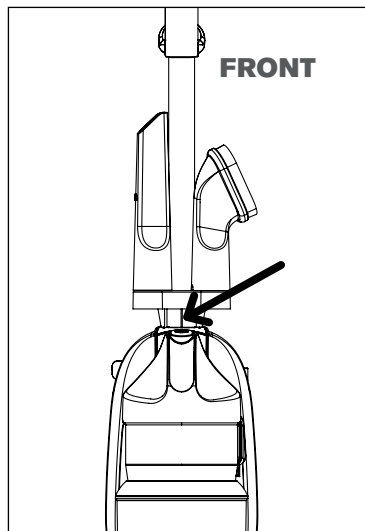


**SLIDE HANDLE INTO HOLE ON
TOP OF CLEANER.**

3



4



INSERT SCREW THROUGH HOLE (LOCATED UNDER TOOL CADDY) ON BACK OF CLEANER (DIAGRAM 3). PLACE BOLT ONTO END OF SCREW COMING THROUGH BACK PANEL AND TIGHTEN TO SECURE HANDLE (DIAGRAM 4).



**YOUR DIRT DEVIL
IS READY
TO CLEAN!
LET'S GO.™**

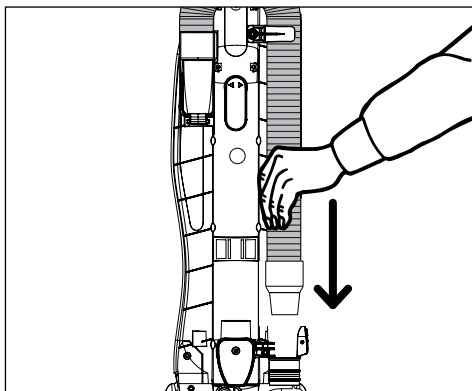
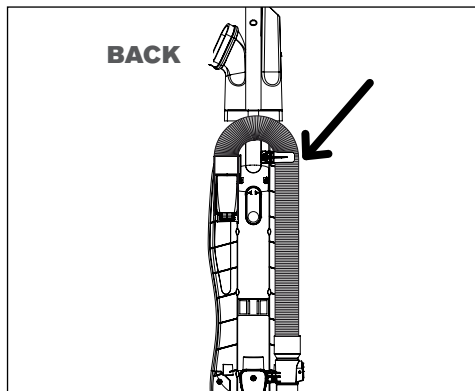
NEED HELP?

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HOW TO

ASSEMBLE

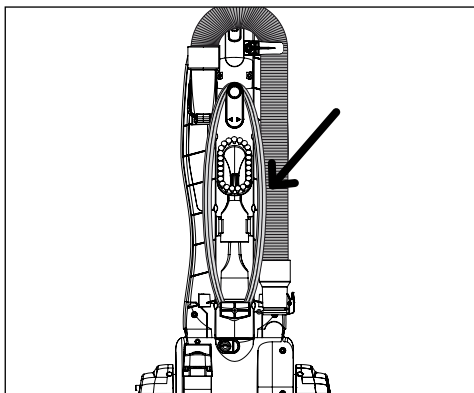
SECURE BACK HOSE: Wrap hose around back of hose caddy. Push hose wand down into the right side of cleaner.



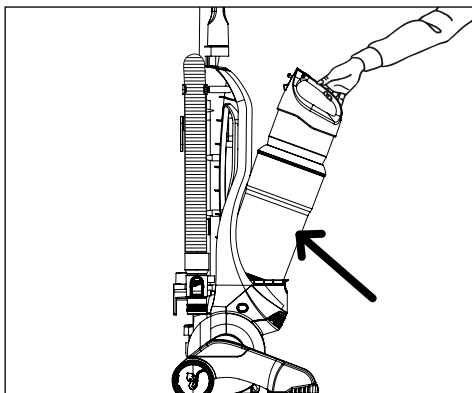
HOW TO

ASSEMBLE

TOOL STORAGE: Attach crevice tool and dust brush to tool caddy.



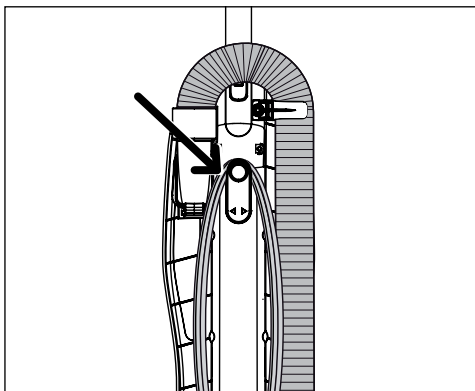
INSTALL DIRT CUP: Replace dirt cup by tilting back until it snaps into place.



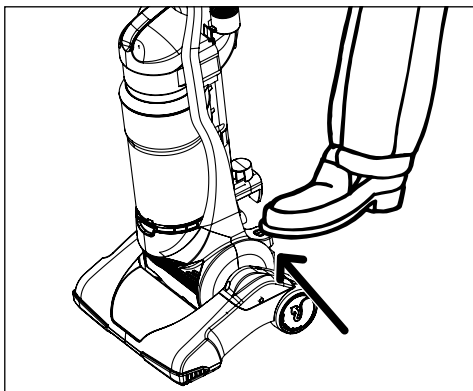
HOW TO

OPERATE

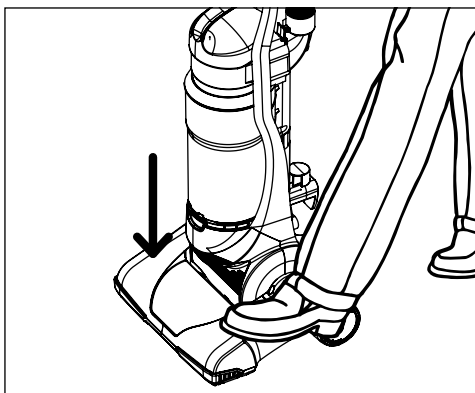
CORD RELEASE: Turn quick cord release for easy cord removal. To Use: Plug into electrical outlet. For convenient storage: Wrap cord on cord hooks. Attach the plug end to the cord.



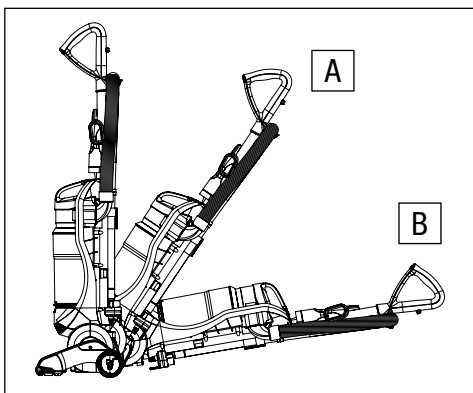
ON/OFF PEDAL: Plug cord into electrical outlet. Turn cleaner on by depressing foot pedal located on the back left side of the cleaner.



HANDLE RELEASE: Pull back handle to tilt back. Press on the front of nozzle if needed.



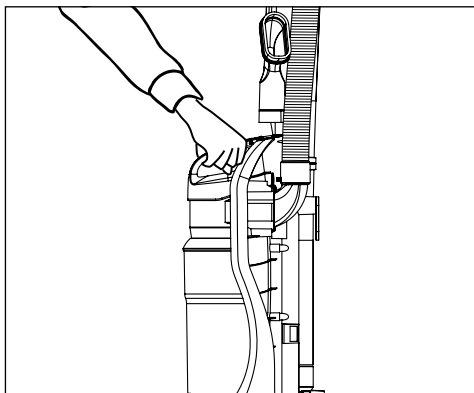
FLOOR/CARPET CLEANING: Move the handle and adjust it to the desired position for (A) operating the cleaner, and (B) lowering handle to clean under furniture.



HOW TO

OPERATE

CARRY HANDLE: Use the carry handle to move the cleaner from room to room.



HOW TO

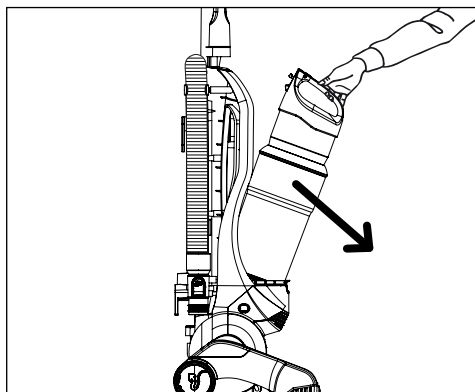


WARNING

TO REDUCE THE RISK OF INJURY FROM MOVING PARTS,
UNPLUG BEFORE REMOVING OR REPLACING FILTER.

DIRT CUP & FILTER: REMOVAL & REPLACEMENT

1. **EMPTY DIRT CUP:** Press dirt cup release button on top of dirt cup to remove dirt cup.

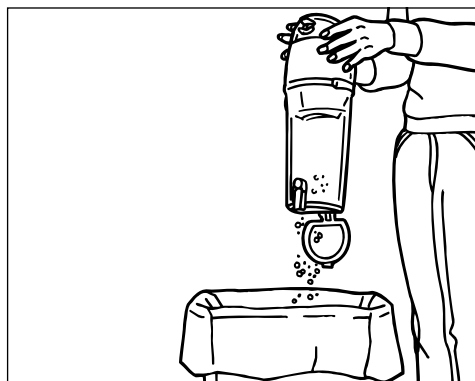


2. **Hold dirt cup over garbage can and press dirt cup bottom release button to empty.**

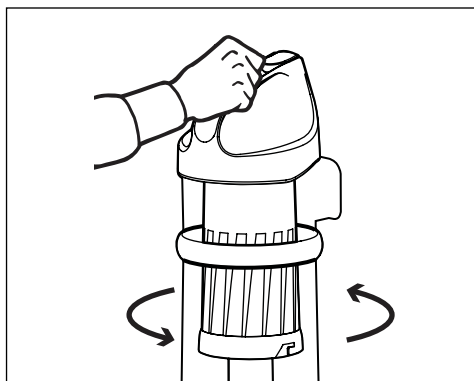


NOTE: For best performance, replace filter every 6 months.
Please use reminder label located on filter cap to record replacement date.

3. **Make sure container bottom center opening is clear of debris. Snap dirt cup bottom back into place after emptying.**



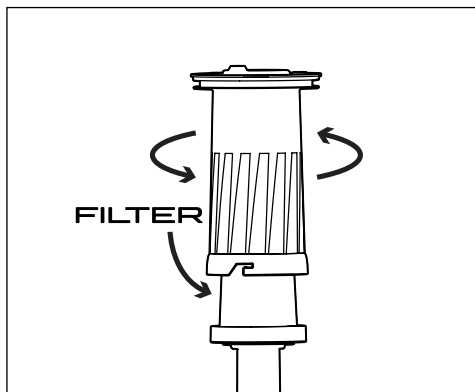
4. **REMOVE FILTER CARTRIDGE:**
Twist dirt cup assembly clockwise to access filter assembly.



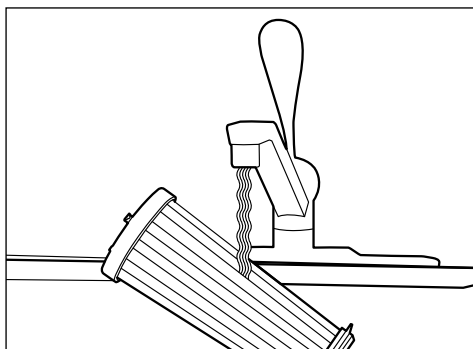
HOW TO

DIRT CUP & FILTER: REMOVAL & REPLACEMENT

- 5. REMOVE FOAM FILTER:** Twist separator counter clockwise to access filter.

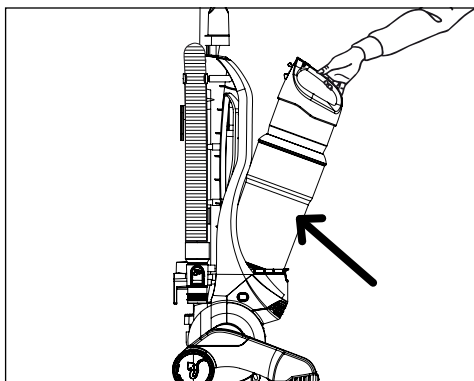


- 6. CLEAN PLEATED FILTER:** Rinse filter under running water. Allow to dry at least 24 hours before replacing in dirt cup.



REGULAR MAINTENANCE: Each time the dirt cup is emptied, the filter should be cleaned. Tap the filter firmly against the inside of a trash can until the dirt stops falling from the filter. (Filter will be discolored after use, this will not affect the filter's performance.) The cleaning instructions may vary depending on the dirt conditions. In some cases, more or less cleaning of the filter may be required.

- 3. Re-install filter assembly by reversing steps 3-4 and return dirt cup to cleaner.**



FILTER TYPE F112: For filter replacement, please visit our website at www.dirtdevil.com to buy online or call customer service at 1-800-321-1134.

HOW TO

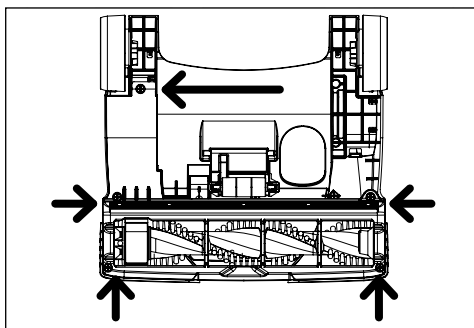
WARNING

To reduce the risk of injury from moving parts - Unplug before changing belt or brushroll.

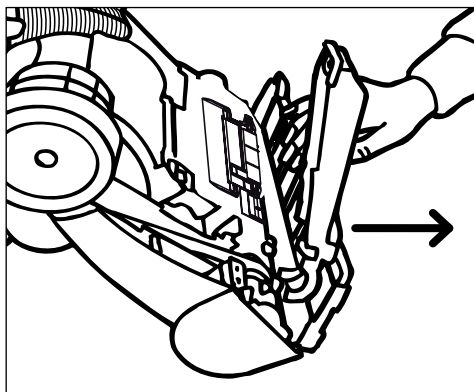
TOOL REQUIRED: PHILLIPS SCREWDRIVER

BELT OR BRUSHROLL: REMOVAL & REPLACEMENT

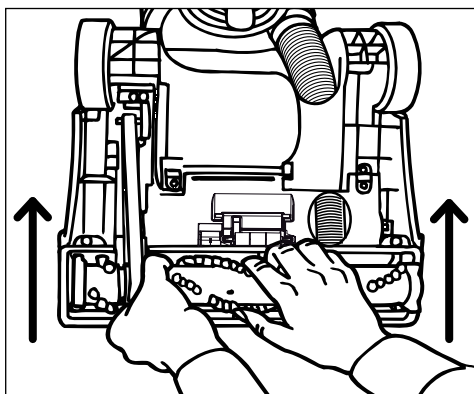
- 1. TO REMOVE BELT:** Lay the cleaner flat and flip it to expose the nozzle base. The base should lay flat and face up. Remove the five (5) screws.



- 2. Pull and lift the nozzle guard off.**



- 3. Lift and remove the brushroll.
Dispose of the old belt.**

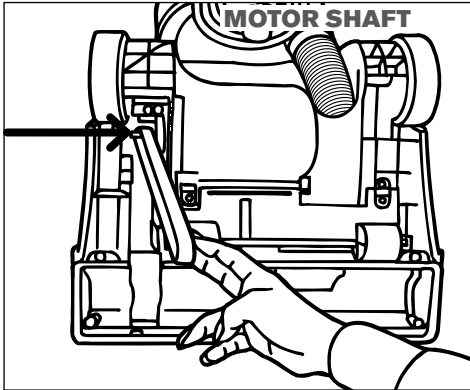


BELT STYLE 15: For filter replacement, please visit our website at www.dirtdevil.com to buy online or call customer service at 1-800-321-1134.

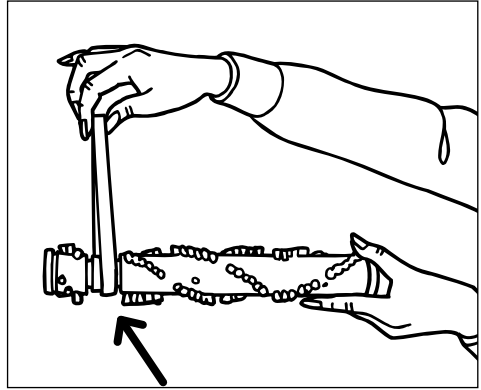
HOW TO

BELT OR BRUSHROLL: REMOVAL & REPLACEMENT

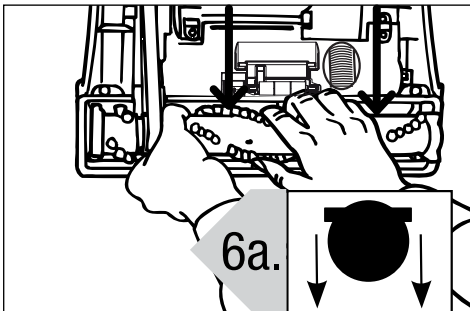
4. TO REPLACE BELT OR BRUSHROLL: Slide belt onto motorshaft.



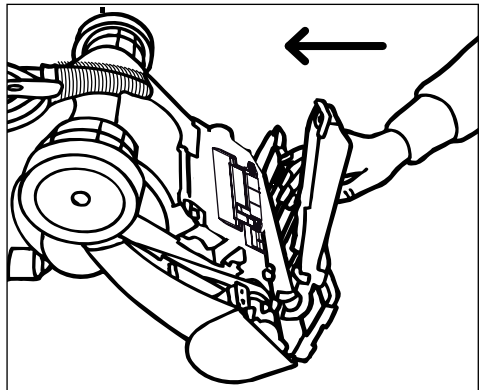
5. Place new belt in area of brushroll without bristles



6. With new belt in place, pull and slide brushroll into nozzle making sure that the brushroll end caps are in the correct orientation (6a inset). Rotate brushroll manually to make sure belt is properly aligned.



7. Reattach nozzle guard.

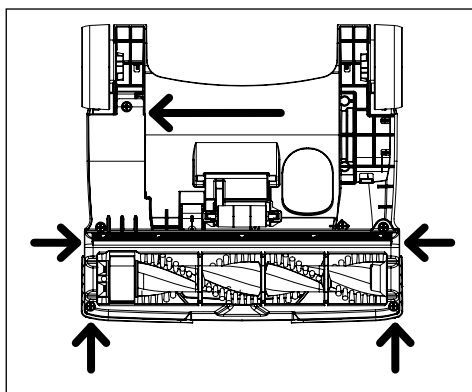
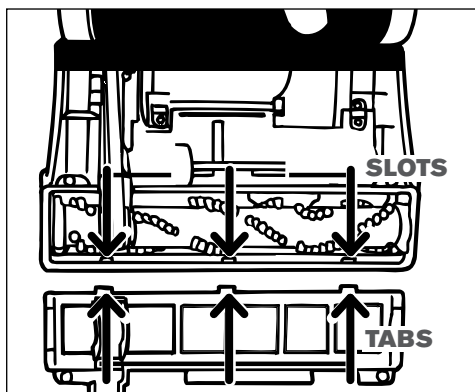


HOW TO

BELT OR BRUSHROLL: REMOVAL & REPLACEMENT

8. Secure by aligning the three (3) tabs in the base slots.

9. Replace all five (5) screws to secure nozzle guard.





CAUTION

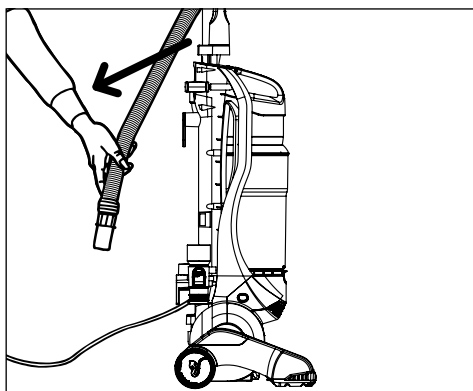
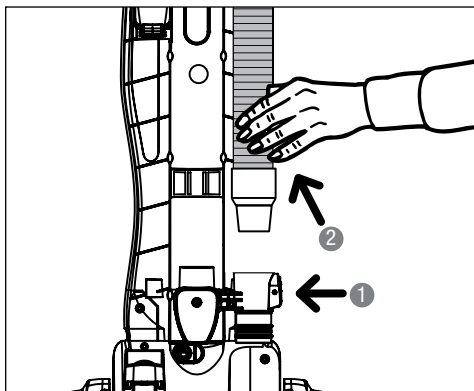
Do not lift unit from floor to use hose, loose items may become entangled in the rotating brushroll.

HOSE AND TOOL USAGE

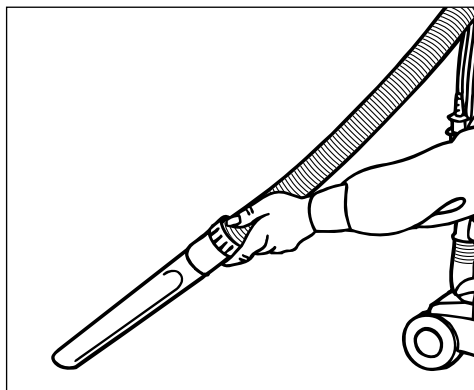
1. TO USE HOSE AND ATTACHMENTS:

Remove the hose from hose caddy.

2. Choose any of the handy accessories or use the hose alone.



3. Simply push the attachment firmly onto the hose end. To remove tool, twist and pull apart gently.



TROUBLESHOOTING



WARNING

To reduce the risk of personal injury - Unplug before cleaning or servicing.

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the checklist below.

This product contains no serviceable parts.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-321-1134 prior to continuing use.

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
Cleaner won't run	1. Power cord not firmly plugged into outlet.	1. Plug unit in firmly.
	2. Blown fuse or tripped breaker.	2. Check fuse or breaker in home. Replace fuse/ reset breaker.
	3. Needs service.	3. Call Customer Service: 1-800-321-1134.
	4. Thermal Protector activated.	4. Allow cleaner to cool for 30 min.
Cleaner won't pick up or low suction	1. Dirt cup not installed correctly.	1. Review dirt cup removal & replacement.
	2. Dirt cup full.	2. Empty dirt cup.
	3. Brushroll worn.	3. Replace brushroll.
	4. Broken or worn belt.	4. Replace belt.
	5. Clogged filter.	5. Remove filter and clean.
	6. Nozzle/brushroll clogged.	6. Check nozzle/brushroll; remove obstruction/ clog.
	7. Hose clogged	7. Remove hose and tools; remove obstruction.
Dust escaping from cleaner	1. Dirt cup full	1. Empty dirt cup.
	2. Dirt cup not installed correctly.	2. Review dirt cup removal & replacement.
	3. Hose not installed correctly.	3. Review hose installation.
	4. Filter not installed completely.	4. Review filter removal & replacement.

WARRANTY

Remanufactured, refurbished, or reconditioned products have a limited warranty as determined by the retailer selling the product to you. This product is warranted against failure due to a defect in materials or workmanship from the date of original purchase. Proof of the original purchase date is needed to make a warranty request or claim. Consumers are required to register their products by visiting <https://www.refurbproductsupport.com>

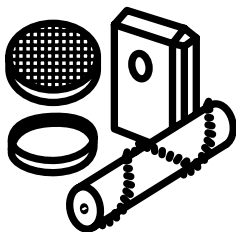
This warranty is extended to the original purchaser only for products purchased for home use within the contiguous 48 US states. The warranty is not transferrable.

What your warranty does not cover.

- Product purchased "as-is"; clearance; closeout; directly or indirectly from a liquidation website
- Improper installation; Content losses due to failure of the unit
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used for commercial purposes
- Products with original serial number or ARC license plate number that has been removed, altered, or cannot be readily determined
- Rust on the interior or exterior of the product
- Replacement of house fuses or resetting of circuit breakers
- Damage to the product caused by accident, fire, flood or acts of God
- Incidental or consequential damage to personal property caused by possible defects with this appliance
- Costs for removal, packaging, transportation, shipping and/or installation of the unit repair or replacement
- Cosmetic defects, including any plastic part. Inside components such as door panels, door shelves, racks, light bulbs, etc.
- Batteries of any chemistry

Some states do not allow the exclusion or limitation of incidental or inconsequential damages. This warranty gives you specific legal rights and you may have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Exclusion of implied warranty. Except where prohibited or restricted by law, there are no warranties, whether express, oral, or statutory which extend beyond the description of the face hereof, including specifically the implied warranties of merchantability or fitness for a particular purpose.



This product uses the following parts:

BELT STYLE _____ **15**

FILTER TYPE _____ **F112**



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