



CLOVER
RETURNS MANAGEMENT
SOLUTIONS

FH55000 CERTIFIED-REFURBISHED USER MANUAL

Important Information About Your Refurbished Product

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit www.refurbproductsupport.com

Additional Information:

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

Contact Us: If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: www.refurbproductsupport.com

Email: productsupport@cloveres.com

Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.



POWERDASH™ PET ADVANCED REFURBISHED CARPET & UPHOLSTERY CLEANER

REFURBISHED USER MANUAL

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY
BEFORE ASSEMBLY AND USE.

This product is intended for Household use only.



IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

WARNING: When using an electrical product, basic precautions should always be followed to avoid electric shock, fire, and/or serious injury, including the following:

- Fully assemble product prior to use.
- Do not leave product when plugged in. Unplug from outlet when not in use and before servicing.
- Use indoors only. Do not immerse. Use only on carpet moistened by cleaning process.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this user's manual. Use only Hoover recommended attachments.
- To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only Hoover Cleaning Fluids intended for use with this appliance. See the Cleaning Fluid section of this manual.
- Do not use product with damaged cord or plug. If product is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, visit www.refurbproductsupport.com
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run

- appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug charger, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the products from falling, always place product at bottom of stairs or on floor. Do not place product on stairs or furniture.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters and tanks in place.
- Do not clean over floor electrical outlets.

CAUTION: TO REDUCE THE RISK OF DAMAGE:

- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Do not use sharp objects to clean out hose as they can cause damage.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- With brushes on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.
- DO NOT USE THIS EXTRACTOR ON HARD FLOORS. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.

This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1.

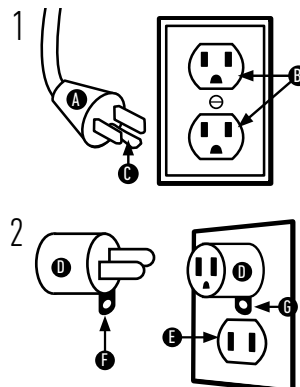
A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place by a metal screw. NOTE: In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.

GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING:

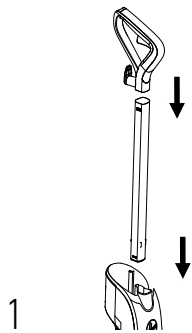
Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.



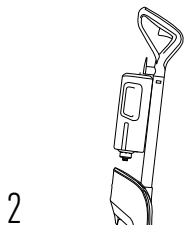
GETTING STARTED

ASSEMBLY

Fully assemble product prior to use.



1 Insert the Upper Handle into Upper Handle Pole and insert Upper Handle Pole into the base. You will hear a "CLICK" when each end locks into place.



2 Slide the Clean Water Tank into place. Push down firmly.

NOTE: To avoid damage to wood floors underneath area rugs or carpet, place waterproof material (ex: plastic) underneath them before cleaning.

TIP

BEFORE YOU BEGIN CLEANING

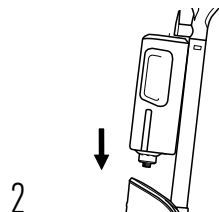
- 1 Vacuum carpet and upholstery thoroughly with a Hoover® vacuum before use. Don't use the carpet cleaner as a traditional vacuum cleaner.
- 2 Be sure to check Hoover Cleaning Solutions Guide and the cleaning code on your upholstery. Use your cleaner only on upholstery marked "W" or "WS".
- 3 Test for colorfastness in a small, hidden area. Gently rub surface with a dampened white cloth. Wait ten minutes and check for color removal or bleed with a white paper towel.

Tools and accessories vary per model.

OPERATION

FILL THE CLEAN WATER TANK

- 1 Lift up to remove the Clean Water Tank, then remove the cap and add warm water to the fill line. Add Hoover Solution to the solution fill line. Secure cap.



2 Align the tank and firmly press it into place.

NOTE: Cap must be locked in place for proper performance and to prevent leaking.

NOTE: Read the directions on the Hoover® Carpet Cleaning fluid prior to use.

CLEANING FLUID

SEE THE HOOVER'S SOLUTION GUIDE insert or visit Hoover.com/cleaning-solutions.

CAUTION: Not to be used for grooming a pet.

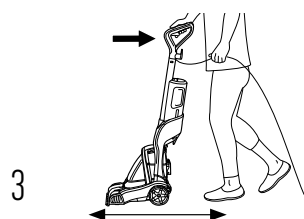
CAUTION: DO NOT USE THIS EXTRACTOR ON HARD FLOORS. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.

HOW TO CLEAN CARPETS

- 1 Step on the Handle Release Pedal to recline the cleaner into position.

2 Step on the Power Pedal to turn ON.

IMPORTANT: Empty Dirty Water Tank when you hear an audible change. Ensure the tank is secured before cleaning.



3 Squeeze trigger for a slow forward and backward wet stroke.

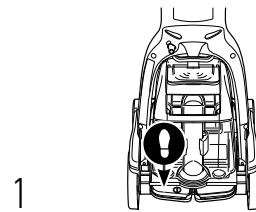
4

Release trigger for a slow forward and backward dry stroke.
To Rinse: Fill with warm water and omit adding solution to the Clean Water Tank.

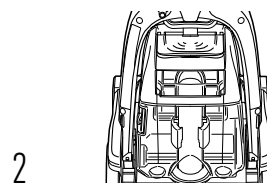
WARNING: Risk of personal injury – Brushroll may suddenly restart – unplug before cleaning or servicing.

HOW TO CLEAN THE DIRTY WATER TANK

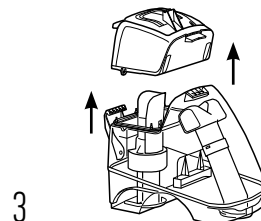
To Dry System: Run system for ten seconds before shutting off without engaging trigger.



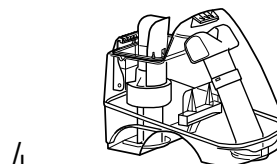
1 Turn power OFF and unplug the power cord.



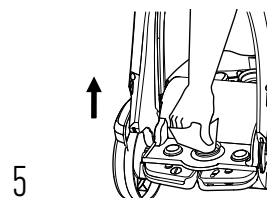
2 Press down the top of the Dirty Water Tank. Remove Tank from carpet cleaner base at an angle.



3 Place on a flat surface and unlatch Dirty Water Tank lid to remove top of tank.



4 Empty tank, rinse, and remove all large debris from tank and openings. Allow tank to air dry.

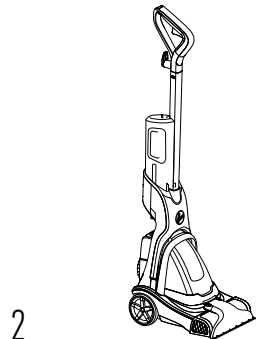


5 Prior to replacing tank, check and clean filter as needed.

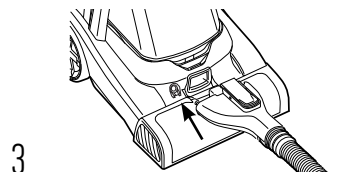
CAUTION: Always turn off this product before connecting or disconnecting hose.

HOW TO ATTACH/USE HOSE AND TOOL

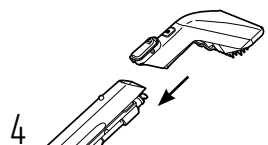
- 1 Read "Before you Begin Cleaning" instructions.



2 To ensure maximum performance and to protect your carpet, be sure to place the handle in the upright position while using the hose. Placing the handle in the upright position shuts off the antimicrobial embedded brushroll.



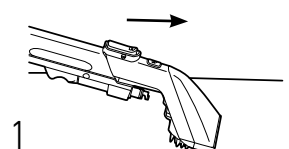
3 To clean with hose tool, remove the nozzle cover then align the ports and plug it in firmly.



4 Connect tool to hose by sliding it onto the connector until it securely locks into place.

CLEANING CARPETED STAIRS AND UPHOLSTERY

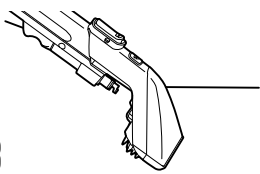
CAUTION: Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.



1 Hold tool about 5 inches over the spot or stain. Spray a generous amount of cleaning solution over the soiled area by pressing the trigger behind the tool.

2

Scrub the stain in a back and forth motion.



3

Apply downward pressure on the front of the cleaning tool and pull toward you to extract.

4

Repeat as needed to lift the stain and suction up the dirt.

TIP

TO AVOID SATURATING CARPET

①

Do not use more than 4 wet strokes over any one area. Always end with dry strokes.

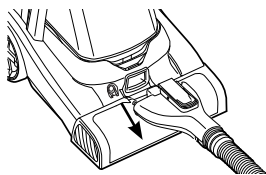
②

If additional cleaning is necessary, wait until the carpet is completely dry before using the tool again.

HOW TO REMOVE HOSE AND TOOL

1

To dry the system, run the unit for a few seconds without pressing the trigger. Turn off unit before removing attachments. Press trigger on tool to ensure all fluid has been discharged from the hose. Using your thumb, push forward and up on the latch to remove tool.



2

Press button on end of hose and pull to remove hose from unit. Replace the nozzle cover.

MAINTENANCE

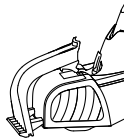
This product contains no serviceable parts. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, visit www.refurbproductsupport.com prior to continuing use.

HOW TO REMOVE & CLEAN THE BRUSHROLL AND REMOVE THE BELT

CAUTION: To reduce the risk of injury from moving parts, unplug before servicing.

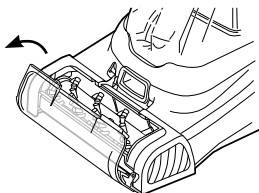
1

Remove the nozzle cover by pulling up and forward on the latch. Rinse nozzle cover and allow to air dry.



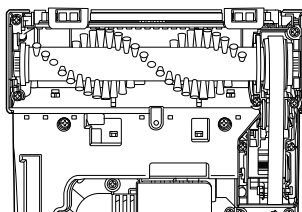
2

Gently grab the finger ledge and flip brushroll cover open. Wipe away any debris. Flip closed when finished.



3

Press down right foot pedal to recline the machine. Lay product down to access the underside. Use a Philips screwdriver to remove 12 screws. Screws 1-2 are on the left of the brushroll. Screws 3-7 are on the top belt access cover. Screws 8-11 are on the bottom belt access cover.



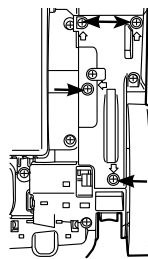
4

Once screws 1-2 and 3-7 are removed, the brushroll and front end of the belt can be taken out.

NOTE: The window will be loose at this point since the components that hold it in place are now disassembled. The window is a replaceable part. See window replacement instructions following the belt replacement instructions.

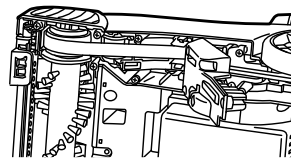
5

Screws 8 – 11 on the bottom belt access cover need to be removed. Remove Philips head screws only.



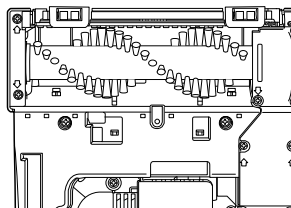
6

Now that the screws are removed, press the small white lever that is located underneath the belt. Then the rear belt access can pivot outwards as shown. The belt can now be completely removed and replaced.



7

To reassemble, just pivot the rear belt access cover back into place and fasten the screws. Reassemble the brushroll on the belt. Add the front belt access cover and brushroll endcap as they were before.

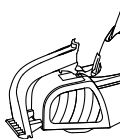
**NOTE:**

Screws for 2 and 3 are much longer than the other screws. All other screws are the same.

HOW TO REPLACE BRUSHROLL WINDOW

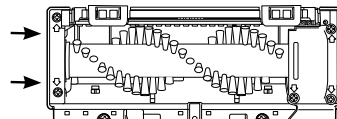
1

Remove the nozzle cover by pulling up and forward on the latch.



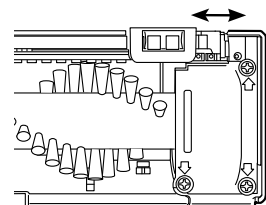
2

Remove screws 1-2 and the brushroll end cap.



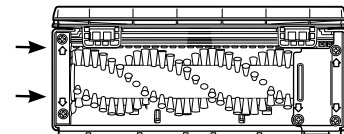
3

Slide out brushroll window and replace with new window



4

Replace brushroll end cap and screws. Return nozzle cover back to original location.



NOTE: Rotate brushrolls manually to make sure belt is not twisted or pinched.

THERMAL PROTECTOR*

A thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running.

If this happens proceed as follows:

1. Turn cleaner OFF.
2. Empty dirty water tank.
3. Inspect the nozzle for any obstructions. Clear obstructions if present.
4. When cleaner is de-energized and motor cools for 30 minutes, the thermal protector will deactivate and cleaning may continue.

If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.

*Available on select models.

STORAGE: Wrap the power cord around the cord hooks for convenient storage. Attach the plug end to the cord. Allow brushes and underside of carpet cleaner to air dry thoroughly before storing carpet cleaner on a carpeted or wood surface.

LUBRICATION: The motor and brushroll are equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor or brushroll.

TROUBLESHOOTING

WARNING: Risk of personal injury-Unplug before cleaning or servicing.

THIS PRODUCT CONTAINS NO SERVICEABLE PARTS.

IF APPLIANCE IS NOT WORKING AS IT SHOULD, HAS BEEN DROPPED, DAMAGED, LEFT OUTDOORS, OR DROPPED INTO WATER, VISIT WWW.REFURBPRODUCTSUPPORT.COM PRIOR TO CONTINUING USE.

ALWAYS IDENTIFY YOUR CLEANER BY THE COMPLETE MODEL NUMBER. (THE MODEL NUMBER APPEARS ON THE BACK OF THE CLEANER.)

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run.	1. Not firmly plugged in. 2. No voltage in wall plug. 3. Blown fuse or tripped breaker. 4. Fuse in cleaner blown.	1. Plug unit in firmly. 2. Check fuse or breaker in home. 3. Replace fuse or reset breaker in home. 4. VISIT WWW.REFURBPRODUCTSUPPORT.COM
Low suction.	1. Dirty Water Tank full/automatic shut off engaged. 2. Dirty Water Tank lid not latched correctly. 3. Dirty Water Tank Debris Filter Clogged. 4. Blockage in nozzle. 5. Dirty Water Tank not properly secured. 6. Clogged Filter.	1. Remove and empty Dirty Water Tank. 2. Tighten. 3. See "How to Clean Dirty Water Tank" 4. See "Maintenance." 5. Replace Dirty Water Tank securely. 6. Clean it.
Clean water won't dispense.	1. Clean Water Tank not firmly in place. 2. Clean Water Tank is empty.	1. Make sure tank is securely locked in position. 2. Refill container according to cleaning instructions. 3. Ensure trigger is being pulled.
Brushes won't rotate during floor cleaning.	1. Check for jams and/or broken belt.	1. Turn the cleaner off and unplug from electrical outlet. Remove any obstructive debris or replace the belt.
Hose tool stops spraying liquid during use.	1. Clean Water Tank is empty. 2. Hose is loose and not fully connected to the connection port.	1. Turn off Cleaner and fill Clean Water Tank. 2. Check and secure hose to connection port on foot of Cleaner.