



CLOVER

RETURNS MANAGEMENT
SOLUTIONS

VS100900US CERTIFIED-REFURBISHED USER MANUAL

Important Information About Your Refurbished Product

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit www.refurbproductsupport.com

Additional Information:

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

Contact Us: If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: www.refurbproductsupport.com

Email: productsupport@cloveres.com

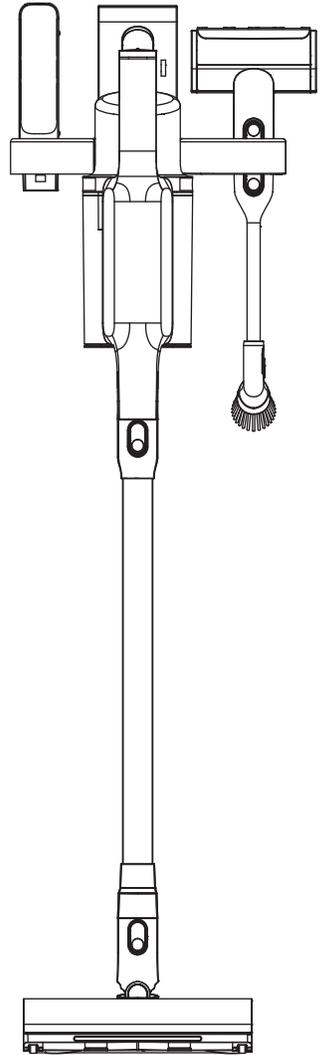
Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.

tineco

A20 / Tineco Go Series
A30S / Tineco Go Pet Series
Stick Vacuum Cleaner

Refurbished Instruction Manual



*Actual product may differ from illustration.



www.refurbproductsupport.com

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Important Safety Instructions

SAVE THESE INSTRUCTIONS

Household use only.

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE). Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

WARNING – To reduce the risk of fire, electric shock, or injury:

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance shall not be performed by children without supervision.
2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
3. For INDOOR use ONLY. Do not use the appliance in outdoors, nor in commercial or industrial environments. Do not use the appliance on wet surfaces or surfaces with standing water.
4. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual. Use only manufacturer's recommended attachments.
6. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, return it to a service center.
7. Do not handle charger, including charger plug, and charger terminals with wet hands.
8. Do not block openings. Stop use if openings become blocked. Clean and remove any blocked objects according to the manual instructions.
9. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
10. Use extra care when cleaning on stairs.
11. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
13. Do not use without dust container and filter.
14. Prevent unintentional activation. Ensure the switch is in the off position before charging, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or powering on the appliance with the switch on may cause accidents.

15. For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
16. Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
17. Under improper usage, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.
18. Do not use the appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
19. Do not expose the appliance to fire or excessive heat. Exposure to fire or temperatures above 266°F (130°C) may cause an explosion.
20. Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
21. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
22. This appliance contains battery cells that are non-replaceable. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
23. Always turn off this appliance before connecting or disconnecting the motorized nozzle.
24. Do not charge or store the appliance outdoors or inside a car. Only charge, store or use the appliance in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
25. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
26. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
27.  The power supply unit shall not be used, if pins of the plug part are damaged.
For use only with TINECO Li-ion battery ZB2342-6S1P-01A/ZB2342-7S1P-01A.
Press the release button to remove the battery pack, and slide it back to install.
Rechargeable batteries are to be removed from the appliance before being charged.
Different types of batteries or new and used batteries are not to be mixed.
Batteries are to be inserted with the correct polarity.
Exhausted batteries are to be removed from the appliance and safely disposed of.
If the appliance is to be stored unused for a long period, the batteries should be removed.
The supply terminals are not to be short-circuited.

Recycling Instructions according to Battery Law



The rechargeable battery contains materials that are harmful to the environment and must therefore be removed from the device before disposal. The device must be switched off to remove the rechargeable battery. Batteries and rechargeable batteries must not be disposed of in household waste! Every consumer is obliged to hand in all batteries and rechargeable batteries, regardless of whether they contain harmful substances or not, at a collection point in his or her municipality/district or at a retailer, so that they can be disposed of in an environmentally friendly manner. Batteries and rechargeable batteries should only be returned when discharged. Batteries and rechargeable batteries are therefore marked with the symbol left.

EN

Recycling Instructions according to WEEE



Waste electrical and electronic equipment must not be disposed of with household waste! Every consumer is obliged to hand in all appliances at the end of their service life at a collection point in his or her municipality/district or at a retailer so that they can be disposed of properly and in an environmentally friendly manner.



The illustration left shows the wheellie bin symbol indicating separate collection of waste electrical and electronic equipment (WEEE).

For EU Countries:

For EU Declaration of Conformity information, please visit www.tineco.com.

Symbols:

	Read the instruction manual
	For indoor use only
	Direct current
	Alternating current

Specifications

Product Name	A20 / Tineco Go Series
Voltage	21.6V \equiv
Rated Power	300W
Dust Bin Capacity	1L
AC Input	100-240V~
 	
Product Name	A30S / Tineco Go Pet Series
Voltage	25.2V \equiv
Rated Power	500W
Dust Bin Capacity	1L
AC Input	100-240V~

EN

Troubleshooting

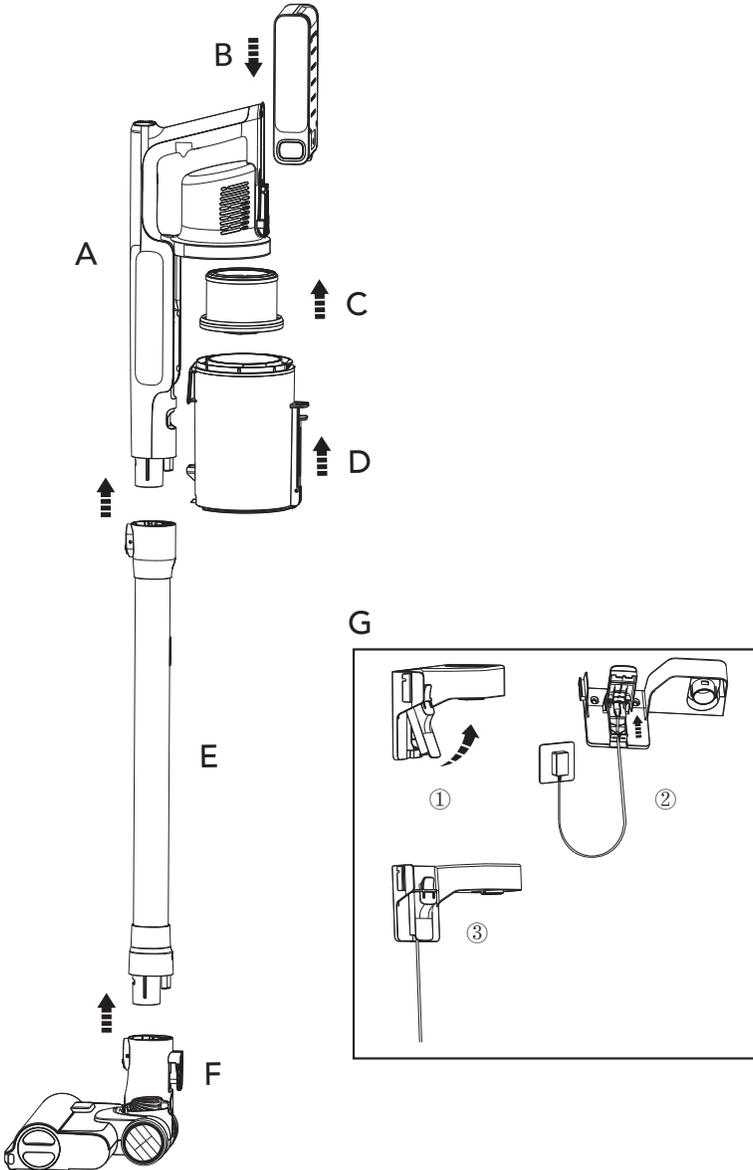
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Problem	Possible cause	Solution
The appliance does not turn on	No power	Charge the battery
	The suction mouth is blocked	Check and remove blockages
	The battery is still connected to the adapter	Disconnect the battery from the adapter
Weak suction power	Dust bin and filters are full	Clean the dust bin and filters
	Parts assembly is not in position	Check all the parts and put them in position
	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Abnormal motor sounds	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Battery won't charge	The adapter is not inserted in position	Remove the adapter and reinsert correctly
	The adapter is not correct	Check the adapter and change to use correct adapter
Rapid blinking red light on battery	The appliance is blocked or the brush roller tangled with hairs or fibers	Stop the appliance, remove blockages or clean the brush roller
	The battery is overheated	Let the battery cool
	The adapter is not designed for this appliance	Use the original adapter
Slow blinking red light on battery	The battery is out of power	Charge the battery

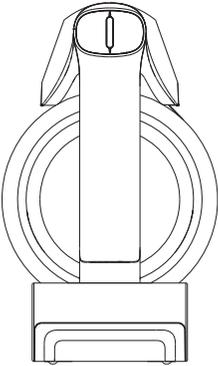
Note:

If the above troubleshooting guide fails to provide a solution, please visit our website www.refurbproductsupport.com for further support.

Montage



Settings



A20 / Tineco Go Series



A30S / Tineco Go Pet Series



ON/OFF button



Power Setting: Eco/Medium/Max

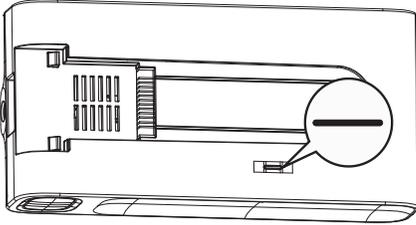


Power Setting: Eco/AUTO/Max



Dust Monitoring Bar (Only for A30S series/Tineco Go Pet series)
Blue to red according to the dust amount

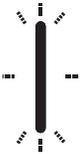
Battery Indicators



In Use



Green light on: High power
Red light on: Low power

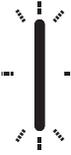


Red light blinking: Nearly empty

Charging

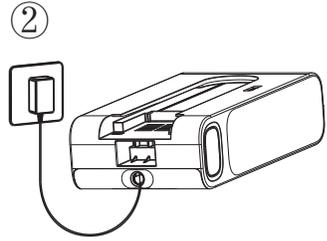
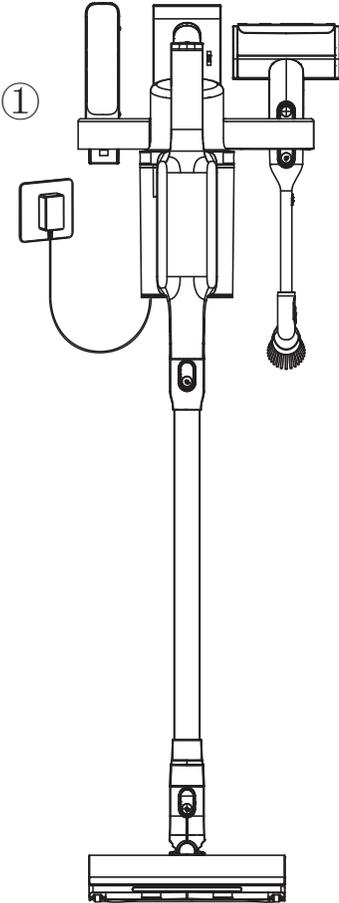


Green light on: Full charge. The light will be off 5 mins after full charge



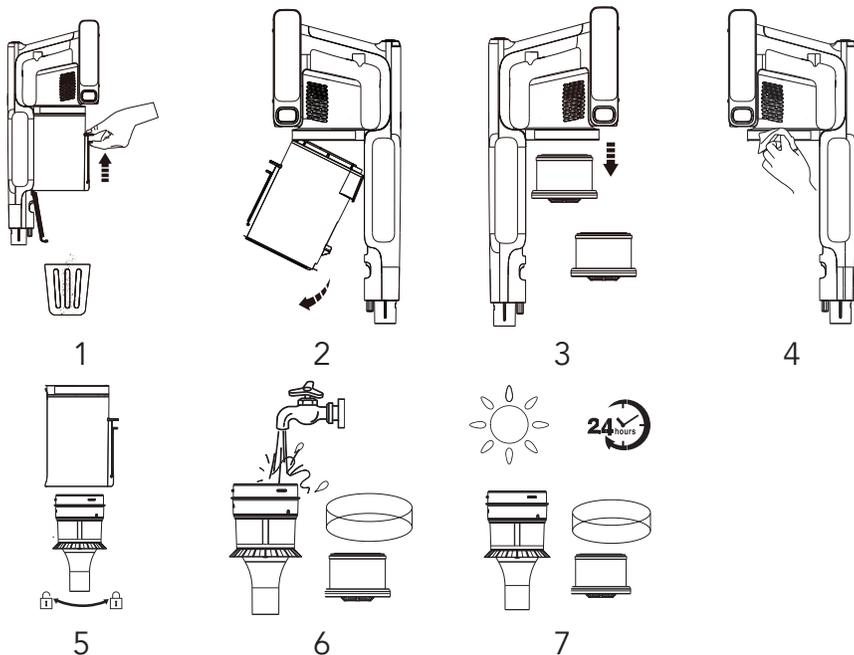
Green light blinking: Not full charge

Charging Options



Maintenance

Dust Bin



Brush

