



# CLOVER

RETURNS MANAGEMENT  
SOLUTIONS

## **FW030400US CERTIFIED-REFURBISHED USER MANUAL**

### **Important Information About Your Refurbished Product**

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit [www.refurbproductsupport.com](http://www.refurbproductsupport.com)

### **Additional Information:**

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

**Contact Us:** If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: [www.refurbproductsupport.com](http://www.refurbproductsupport.com)

Email: [productsupport@cloveres.com](mailto:productsupport@cloveres.com)

Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.



## iFLOOR 3 SERIES

Refurbished Powerful Cordless  
Vacuum & Washer

Refurbished Instruction Manual



\*Actual product may differ from illustration.

# CONTENTS

|                                    |    |
|------------------------------------|----|
| Important Safety Instructions..... | 2  |
| Overview.....                      | 5  |
| Accessories.....                   | 7  |
| Assembly .....                     | 8  |
| Operation .....                    | 9  |
| Maintenance .....                  | 12 |
| Specifications .....               | 15 |
| Troubleshooting.....               | 16 |

# Important Safety Instructions

## SAVE THESE INSTRUCTIONS

### Household use only.

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE). Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

### WARNING – To reduce the risk of fire, electric shock, or injury:

1. Use only indoors, on non-carpeted floor surfaces such as vinyl, tile, sealed wood, etc. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
3. Use only as described in this manual. Use only manufacturer's recommended attachments.
4. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, return it to a service center.
5. Do not handle charger, including charger plug, and charger terminals with wet hands.
6. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
7. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
8. Use extra care when cleaning on stairs.
9. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
10. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
11. Do not use without filter.
12. Prevent unintentional activation. Ensure the switch is in the off-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
13. Always switch off the appliance before making any adjustments, changing accessories, or storing the appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
14. Recharge only with the charger specified by Tineco. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
15. Use appliances only with specifically designated Tineco battery packs. Use of any other battery packs may create a risk of injury and fire.
16. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.

17. Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
18. Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 266°F (130°C) may cause an explosion.
19. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
20. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
21. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
22. Always turn off this appliance before connecting or disconnecting the motorized nozzle.
23. Do not charge or store the appliance outdoors or inside the car. Only charge, store or use the battery in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
24. Do not use to pick up ultrafine particles, such as lime, cement, sawdust, gypsum powder, or ashes.
25. Do not use to pick up sharp objects, such as metallic nails, pieces of glass, metal paper clips, or pins.
26. Do not use to pick up hazardous material and chemicals, such as solvent, drain cleaner, strong acids, or strong alkali.
27. Stop using immediately if the appliance is overheating, making unusual noises, producing unusual odors, performing low suction, or leaks electricity.
28. Turn cleaner OFF and disconnect from electrical outlet for long-term storage.
29. Always clean the Dirty Water Tank after each use to avoid potential blockage, which may lead to low suction power, motor overheating, or reduce the service life of the appliance.
30. Store appropriately indoors in a dry place after use.
31. Do not place or submerge appliance in standing water or try to clean flooded areas.
32. All data and technical instructions of this manual are based on results from lab tests of Tineco or designated third parties. The company reserves all rights for final explanations.
33. Do not use the appliance when the water depth is more than 5mm above the surface.

## Range of Usage

1. The cordless hard floor cleaner is to be used on indoor hard floors, such as vinyl, tile, sealed wood, etc. Use on a rough surface may not get the best performance.
2. Keep your appliance away from heat sources, such as fireplace or heater, to avoid casing deformation.
3. Do not use to pick up flammable or combustible liquids, ultrafine particles, sharp objects, hazardous material, chemicals or anything that is burning or smoking, as described above.

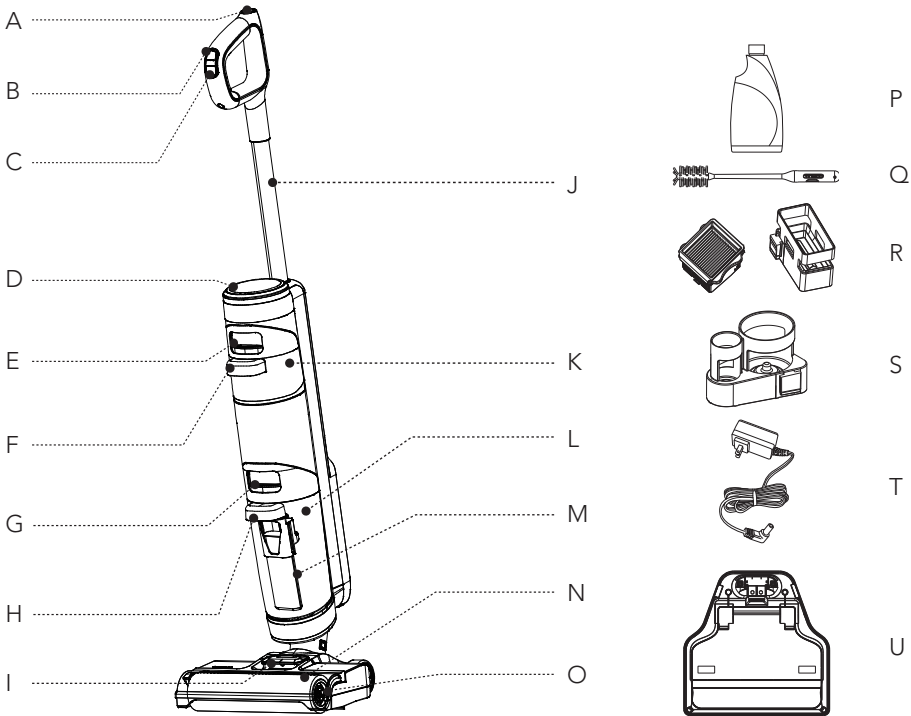
## About Cleaning Solution

1. A large amount of cleaning solution entering into the motor may cause damage to the appliance.
2. Add solution as instructed in the Product Operation section. We recommend using the provided cleaning solution. Do not use the product with acidic, alkaline solution, or any substances harmful to the environment.
3. Keep out of reach of children. If any solution gets into the eyes, immediately flush them with clean water. If any solution is swallowed by accident, seek medical care immediately.
4. Dirty water and solution disposal should comply with local environmental regulations.

## About the Appliance

1. Do not modify or attempt to repair the appliance except as indicated in the instructions for operating and cleaning.
2. Charge the appliance with the Tineco adaptor. Input Voltage: AC 100-240V. Both high and low voltages can damage the adaptor, appliance, or even cause danger to the user.
3. Use extra care when cleaning on stairs.
4. Ensure that the Power Switch is in the OFF-position before picking up or carrying the appliance. Do not lay flat or lean the appliance so as to prevent dirty water from entering into the motor.
5. To avoid being tripped accidentally, please put away the appliance on the charging base.
6. Always install the Dirty Water Tank and Clean Water Tank properly before use.
7. Do not allow the appliance or charger to get wet to avoid risk of fire or injury caused by a short circuit.

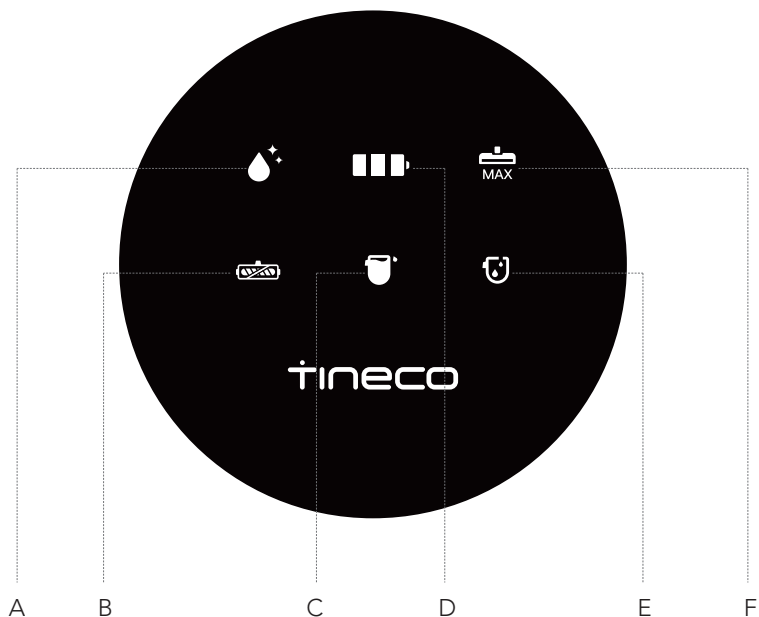
# Overview



ZE

- |                               |                                    |
|-------------------------------|------------------------------------|
| A. Self-cleaning Button       | L. Dirty Water Tank (DWT)          |
| B. MAX/ECO                    | M. Floater                         |
| C. Power On/Off               | N. Brush Roller Cover              |
| D. Digital Display            | O. Brush Roller                    |
| E. Clean Water Tank Release   | P. Deodorizing & Cleaning Solution |
| F. Clean Water Tank Handle    | Q. 3-in-1 Cleaning Tool            |
| G. Dirty Water Tank Release   | R. HEPA Filter & HEPA Holder       |
| H. Dirty Water Tank Handle    | S. Accessory Holder                |
| I. Brush Roller Cover Release | T. Adaptor                         |
| J. Tube                       | U. Charging Base                   |
| K. Clean Water Tank (CWT)     |                                    |

## Digital Display



A. Self-cleaning Icon

B. Brush Roller Tangled Indicator

C. DWT Full or Blocked

D. Battery Indicator

E. CWT Empty

F. MAX Power



# Accessories

## Note:

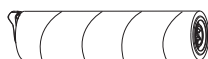
Accessories may vary between markets.



### Deodorizing & Cleaning Solution

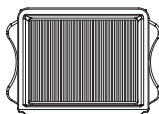
Removes dirt, grime, grease and tough stains from most types of hard surfaces, like tile, marble, sealed hardwood floors, and more. Always use Tineco solution in your appliance.

Add one bottle cap of solution to each full tank of clean water.



### Brush Roller

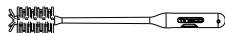
Soft roller head with bristles can be used to vacuum and wash at the same time. It can be easily cleaned with the self-cleaning function.



### HEPA Filter

HEPA and filter net can block large particles and debris, ensure the appliance's durability.

\* Please install the HEAP before use, or it may lead to weak suction.



### 3-in-1 Cleaning Tool

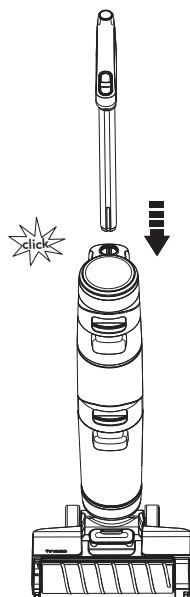
A full brush to clean the DWT, brush chamber and opening. The tool also has a bristled end to remove dirt and mud on the roller and DWT. The tool has a bladed end to remove hair and debris that is wrapped around the roller.

# Assembly

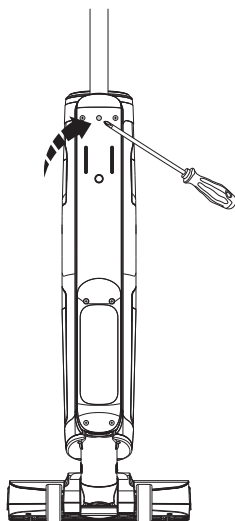
## How to Assemble/Disassemble

### Note:

For water tank and brush assembly, please refer to "Operation" and "Maintenance".



To assemble the handle, insert it into the appliance until you hear a "Click".



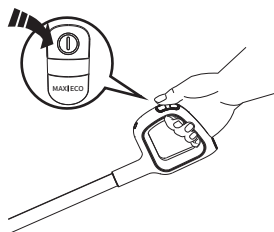
In the event that the product must be returned, please disassemble the handle. Press the spring to release the handle with a tool (like a screwdriver) and lift the released handle from the appliance.

# Operation

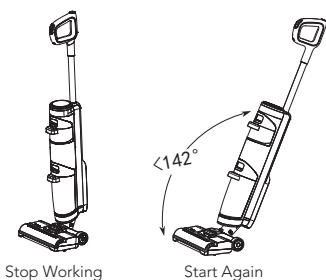
## Preparing for Use

Before first use, please charge the appliance for  $4 \pm 0.5$  hours (refer to "Charging Instructions" for details).

\* Based on results from Tineco lab tests. Lab temperature 39.2°F (4°C) ~ 104°F (40°C).

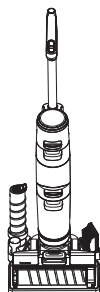


Press the  button and the appliance will start in ECO mode by default. Press it again to turn off the appliance. Switch between ECO and MAX mode by pressing the  button.



The appliance will stop working when put uprightly and start running again when you recline.

\* Do not recline more than 142° to protect against water leakage.

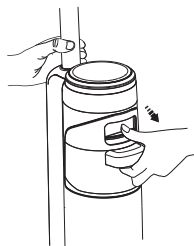


Place the appliance on the charging base vertically after use for recharge and storage.

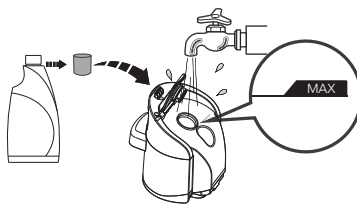
### Note:

- Do not vacuum foamed liquid.
- To vacuum water left on the surface, the appliance will switch off in 3 seconds after power off.

## Filling Clean Water Tank



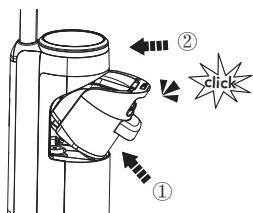
Press the Clean Water Tank release button to remove it from the appliance.



Open the tank cap, and fill with tap water to the Max line. When deep cleaning is necessary, add one bottle cap of solution to the CWT and tightly close the cap.

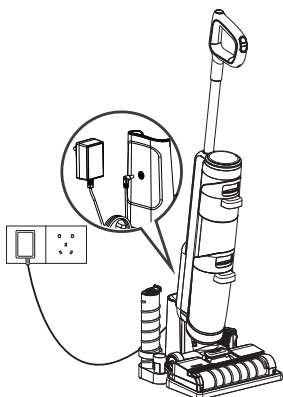
### Note:

**Only use water under 140F°/60C°.  
DO NOT USE HOT WATER.**



Place the tank back into the appliance. You should hear a "Click" if done correctly.

## Charging Instructions



To charge the appliance, place the appliance on the charging base and plug the adaptor into a power outlet.

1. To charge the appliance, connect the external charging cord to the charging base and plug it into the wall outlet.
2. To avoid tripping hazards, please place the appliance on the charging base near a wall during charging.

### **Warning:**

- Only charge the appliance with the adaptor supplied by Tineco.
- During long periods of not being used, the appliance must be charged once every 3 months for optimal performance. It may take 4±0.5 hours for a full charge.
- Store indoors in a dry place. Do not expose the appliance to sunlight or freezing temperatures. Recommended temperature range: 39.2°F (4°C) ~ 104°F (40°C).

## Runtime

- When in ECO mode, the runtime is approximately 25 minutes. When MAX power is used, the runtime is approximately 18 minutes.
- Estimated runtime data was obtained by a Tineco Laboratory.

## Charging Time

- A full charge takes approximately  $4 \pm 0.5$  hours.
- Estimated data was obtained by a Tineco Laboratory using ambient temperatures between 39.2°F (4°C) to 104°F (40°C).

## Indicator

### When in Use

|                                                                                    |                                                                      |
|------------------------------------------------------------------------------------|----------------------------------------------------------------------|
|    | Full power                                                           |
|    | Medium power                                                         |
|    | Low power                                                            |
|    | Low power, please charge.                                            |
|    | Off: no power or battery malfunction.                                |
|   | Indicator blinking: CWT is empty.                                    |
|  | Indicator blinking: DWT is full or channel has a blockage.           |
|  | Indicator blinking: brush roller is not installed or has a blockage. |
|  | Indicator blinking: appliance is in need of self-cleaning.           |

### During Charging

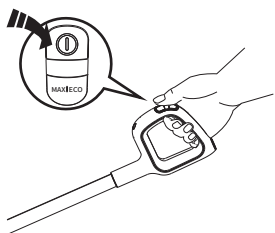
|                                                                                    |                                  |
|------------------------------------------------------------------------------------|----------------------------------|
|  | Indicator blinking successively. |
|------------------------------------------------------------------------------------|----------------------------------|

# Maintenance

## Note:

- For optimal performance and to prevent odors, always **clean** and **dry** DWT, floater, filters, brush roller, brush roller cover **completely** after each use.
- Please make sure each part is installed correctly or the appliance may not work properly.
- After maintenance, place the appliance on the charging base vertically. Do not expose the appliance to direct sunlight, and store it indoors in a dry place.

## Main Body

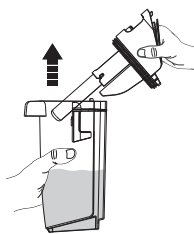
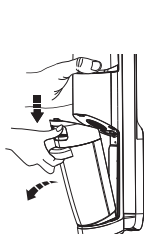


To reduce the risk of injury, switch off before performing maintenance.



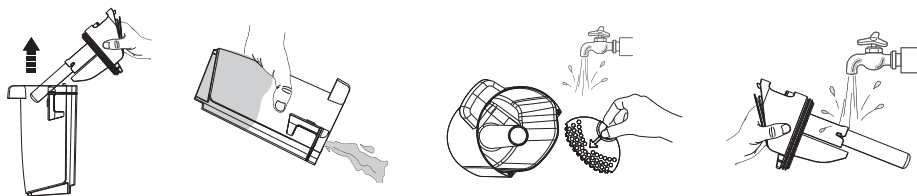
Use a cloth to clean the surface with a neutral detergent. The cloth should be dry to prevent water from entering the appliance.

## Dirty Water Tank



- When dirty water reaches the Max line, the appliance will stop working and show a reminder on the display.
- Pull up the tank lid to empty the DWT. Use the 3-in-1 cleaning tool to remove remaining debris. Rinse the inside of the DWT and place back into the appliance.

## Filter & Floater



If the filter and the floater have been blocked, rinse with water.  
Remove the filter from the tank lid, remove the floater, and rinse both parts with water.

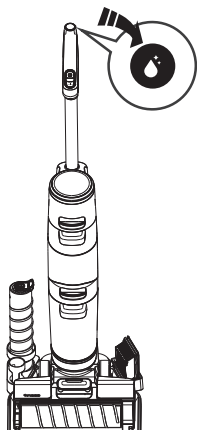
## HEPA



Grasp recessed area on each side of the HEPA and pull upward. Rinse under running water and must be completely dry before recombining with the lid of the DWT.

\*A spare HEPA is provided with your appliance for convenient replacement.

## Brush Roller Self-cleaning

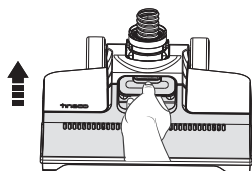


1. Place the appliance on the charging base after use.  
When self-cleaning icon is blinking, press the self-cleaning button and begin the process.
2. Once complete, the appliance will begin charging.  
Clean the Dirty Water Tank after cleaning completed.

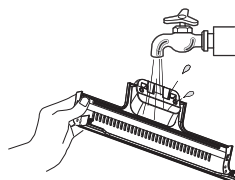
### Note:

- Ensure the charging base is plugged in.
- Before self-cleaning cycle, please clean the DWT and ensure the water level in the CWT exceeds 40%.

## Brush Roller Cover



Grab the front handle while pressing the button and pull upward to remove.

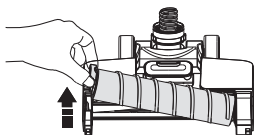


Rinse with water.

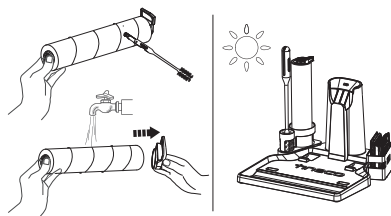


When replacing, always latch the brush cover into place to avoid leakage.

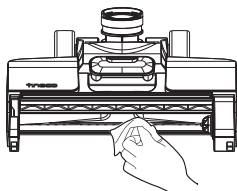
## Brush Roller



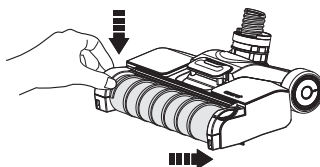
Remove the brush roller by grabbing the brush roller tab and pulling upward.



Remove the brush roller tab. Using the cleaning tool, remove the hair and debris wrapped around the roller and rinse with water. Replace the brush roller back into the accessory holder, and allow it to dry completely before reinstalling.



Remove hair and debris from the brush roller chamber and the opening with a tissue or a damp cloth.



Replace the brush roller by inserting the brush roller end into the right side of the holder, then lock the pull tab into place by pressing downward.



# Specifications

|                 |                      |
|-----------------|----------------------|
| Product         | iFloor 3 SERIES      |
| Charging Input  | 100~240V             |
| Voltage         | 21.6V== 3000mAh Lion |
| Rated Power     | 220W                 |
| Running Time    | 18/25 mins           |
| Charging Time   | 4±0.5 hrs            |
| Water Flow Rate | 30/100ml per min     |
| CWT Capacity    | 0.6L                 |
| DWT Capacity    | 0.5L                 |
| Waterproof      | IPX4                 |



# Troubleshooting

| Problem                                                                                                                      | Possible cause                                                         | Solution                                                 |
|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------|
| The appliance does not turn on                                                                                               | Out of power                                                           | Charge the appliance                                     |
|                                                                                                                              | Auto protection for overheating                                        | Restart after cooling down                               |
| Weak suction                                                                                                                 | Debris channel is blocked                                              | Clean the debris channel and DWT                         |
|                                                                                                                              | The HEPA is dirty or not intalled                                      | Clean and dry the HEPA                                   |
| Brush roller tangled<br>indicator blinking  | 1. The brush roller is blocked<br>2. The brush roller is not installed | 1. Remove blockages<br>2. Install brush roller correctly |
| CWT empty indicator<br>blinking             | CWT is empty                                                           | Refill CWT                                               |
| DWT full indicator<br>blinking              | The dirty water in DWT has reached the MAX line                        | Empty the dirty water and then reinstall the DWT         |
| All lights off in operation                 | Battery overheat or malfunction                                        | Cool the appliance down and restart                      |
| Battery indicator<br>blinking             | Low battery                                                            | Charge the appliance, or restart                         |
| Self-cleaning icon<br>blinking            | Brush roller is dirty                                                  | Start self-cleaning                                      |
| MAX icon blinking                         | Motor malfunction                                                      | Contact Customer Service                                 |

## Note:

If the above troubleshooting guide fails to provide a solution, please visit our website [www.refurbproductsupport.com](http://www.refurbproductsupport.com) for further support.