



CLOVER

RETURNS MANAGEMENT
SOLUTIONS

FH52000G CERTIFIED-REFURBISHED USER MANUAL

Important Information About Your Refurbished Product

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit www.refurbproductsupport.com

Additional Information:

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

Contact Us: If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: www.refurbproductsupport.com

Email: productsupport@cloveres.com

Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.



SMARTWASH™ PLUS

AUTOMATIC CARPET CLEANER

REFURBISHED USER MANUAL

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.

This product is intended for Household use only.



IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

WARNING: When using an electrical product, basic precautions should always be followed to avoid electric shock, fire, and/or serious injury, including the following:

- Fully assemble product prior to use.
- Operate cleaner only at voltage specified on data plate on lower back of cleaner.
- Do not leave product when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Use indoors only. Do not immerse. Use only on surfaces moistened by the cleaning process.
- To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only Hoover® Cleaning Fluids intended for use with this appliance. See the Cleaning Fluid section of this manual.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use product with damaged cord or plug.

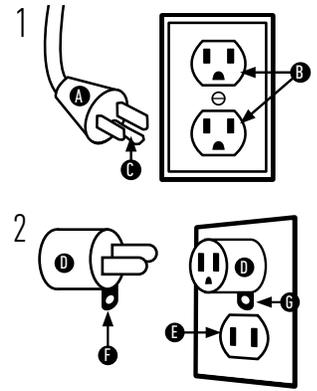
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or product with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters and tanks in place.
- Do not clean over floor electrical outlets.

CAUTION:

TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Do not use sharp objects to clean out hose as they can cause damage.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- With brushes on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.
- DO NOT USE THIS EXTRACTOR ON HARD FLOORS. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.

by a metal screw. NOTE: In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.



GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING:

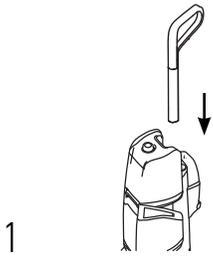
Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1.

A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place

GETTING STARTED

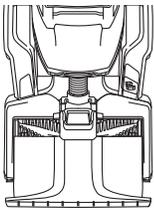
ASSEMBLY

Fully assemble product prior to use.

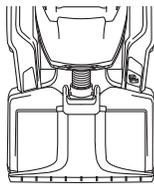


1 Slide the handle into the base until you hear a "click".

2 Wrap the power cord around the cord hooks for convenient storage.



3 Position Nozzle onto foot, making sure to align the tabs at the top of the Nozzle with the notches inside the foot.

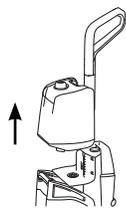


4 Slide Nozzle forward to snap into position.

IMPORTANT: The Nozzle must be in the proper position for the cleaner to have proper suction.

FILL THE CLEAN WATER TANK

WARNING: To reduce the risk of personal injury, unplug before cleaning or servicing.

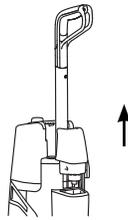


1 Lift up to remove the Clean Water Tank.

2 Remove the cap and add warm water to the top of tank. Replace cap.

3 Align Clean Water Tank with the body of the cleaner and press FIRMLY into place.

FILL THE SOLUTION TANK



1 Remove the Solution Tank from the back of the cleaner.

2 Remove the cap and fill with HOOVER® Cleaning Solution to the top of the tank. Replace cap.

3 Place the Solution Tank back into the cleaner and press FIRMLY into place.

CAUTION: Do not clean over floor electrical outlets. Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and move to a hard surface and (b) place cleaner on an absorbent material (such as a towel) to soak up drips.

BEFORE YOU BEGIN CLEANING:

Vacuum carpet and upholstery thoroughly with a HOOVER® vacuum before use. Don't use the carpet cleaner as a traditional vacuum cleaner.

Use your HOOVER® carpet cleaner only if upholstery fabric is marked with a "W" (for "wet" clean) or "S/W" (for "solvent/dry" or "wet" clean). Don't clean fabric marked "S" ("solvent/dry" clean only).

Test for colorfastness in a small, hidden area. Gently rub surface with a dampened white cloth. Wait ten minutes and check for color removal or bleed with a white paper towel.

OPERATIONS

PRETREATING:

For best results, pretreat stains with a HOOVER® spot treatment to help loosen and remove even the most stubborn stains.

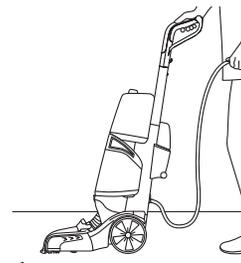
NOTE: To avoid damage to wood floors underneath area rugs or carpet, place waterproof material (ex: plastic) underneath them before cleaning.

HOW TO CLEAN CARPETS

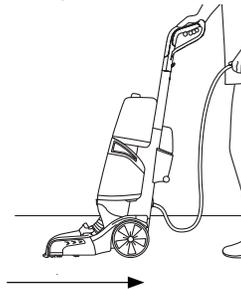
1 Unwrap the power cord and plug cleaner in an electrical outlet.

2 Step on the gray Handle Release Pedal to recline the cleaner to cleaning position.

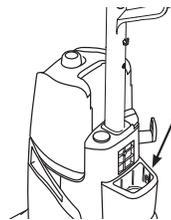
3 Step on the red On/Off Pedal to turn ON.



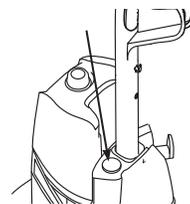
4 Slowly move forward. The cleaner will automatically dispense the optimal amount of water and cleaning solution.



5 Slowly pull backward. The cleaner will automatically dry your carpets by extracting the water and cleaning solution.



6 For best results, HOOVER® recommends rinsing the carpet with clean water only. This will remove residual carpet cleaning solution from your carpets. To rinse with clean water only, remove the Solution Tank and then repeat steps 4 through 5.



7 When you finish cleaning but further drying is required, press the DRY ONLY BUTTON. The Dry Only mode will extract remaining water from your carpet. Continue in this mode until little water is visibly passing through the Nozzle.

CLEANING FLUID

SEE THE HOOVER'S SOLUTION GUIDE insert or visit Hoover.com/cleaning-solutions.

MAINTENANCE

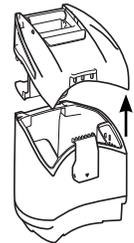
This product contains no serviceable parts.

HOW TO EMPTY DIRTY WATER

1 Turn the cleaner off and unplug from electrical outlet.



2 Grab the Dirty Water Tank handle and pull up to release. Remove Tank from carpet cleaner base at an angle.



3 Place on a flat surface and unlatch Dirty Water Tank lid to remove top of tank.



4 Empty tank, rinse, and allow to air dry.

NOTE: Keeping the filter clean is critical to maintain strong suction performance.

AUTO SHUT OFF FLOAT:

Your carpet cleaner is equipped with a shut off float within your Dirty Water Tank. When the Dirty Water Tank becomes full, the float will rise, shutting off the air flow through the Nozzle. Once the air flow is shut off, empty the Dirty Water Tank.

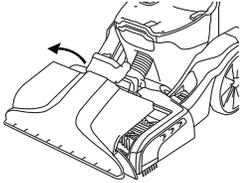
IMPORTANT:

Regarding the Dirty Water Tank: For full suction it is important that the Dirty Water Tank Lid is securely in place. **If misplaced, poor or no suction will result.** For full suction, it is important that the Dirty Water Tank is properly secured before cleaning.

HOW TO REMOVE & CLEAN NOZZLE

WARNING: Risk of personal injury
– Brush roll may suddenly restart – unplug before cleaning or servicing.

- 1 To prevent possible leaking, remove and empty Clean Water Tank, Dirty Water Tank and Solution Tank.



- 2 With handle in upright position, lift up on the Nozzle release then pull Nozzle forward to remove from carpet cleaner. **CAUTION:** pull Nozzle carefully outwards and not upwards.

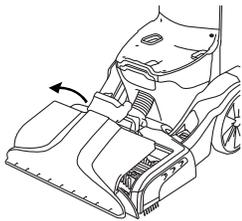


- 3 Rinse debris from Nozzle.

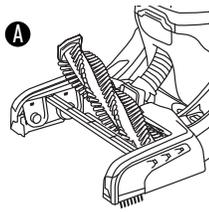
HOW TO REMOVE & CLEAN BRUSHES

WARNING: Risk of personal injury
– Brush roll may suddenly restart – unplug before cleaning or servicing.

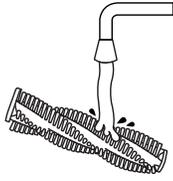
- 1 To prevent possible leaking, remove Clean Water Tank, Dirty Water Tank and Solution Tank.



- 2 With handle in upright position, follow "How to Remove & Clean Nozzle."

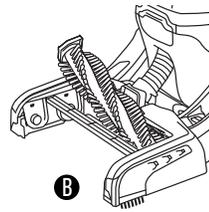


- 3 Grab Side A and pull up to remove. Repeat on the other brush.

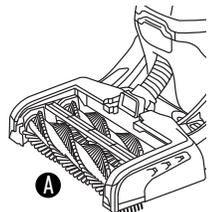


- 4 The brushes can be cleaned under running water.

HOW TO REPLACE BRUSHES



- 1 At an angle, align side B on the brush to the drive gear.



- 2 Press Tab A down until brush snaps in place.

LUBRICATION: The motor and brushroll are equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor or brushroll.

STORAGE: Before storing: **Empty Clean Water Tank and let air dry. Replace on cleaner. Empty Dirty Water Tank, clean filter of dirt/debris, rinse tank and lid thoroughly with clean water and let air dry.** Empty Solution Tank, rinse tank with clean water and let air dry. Allow brushes and underside of carpet cleaner to air dry thoroughly before storing carpet cleaner on a carpeted or wood surface.

CORD STORAGE: Wrap the power cord around the cord hooks for convenient storage. Attach the plug end to the cord.

TOOLS AND ACCESSORIES: HOW TO ATTACH HOSE

CAUTION: Always turn off this product before connecting or disconnecting hose

- 1 Open Hose Connection Port. Insert hose end by inserting FIRMLY into Hose Solution Port.

HOW TO REMOVE HOSE

- 1 Press trigger on tool to ensure all fluid has discharged from the hose. Press button on end of hose and pull to remove hose and solution connection from unit.

- 2 Close the Hose Port Door back into place. Make sure to close door to ensure proper suction. Cleaner may lose suction if not closed properly.

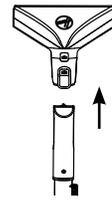
HOW TO ATTACH TOOLS

CAUTION: Not to be used for grooming a pet.

- 1 To ensure maximum performance and to protect your carpet, be sure to place the handle in the upright position while using the hose.

Placing the handle in the upright position shuts off the FlexForce™ PowerBrushes.

- 2 Connect tool to hose by sliding it onto the connector until it securely locks into place.



- 3 Using your thumb, push forward and up on the latch to remove tool.

CLEANING CARPETED STAIRS AND UPHOLSTERY

CAUTION: Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at the bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.

- 1 Attach hose as instructed.
- 2 Place handle in upright position. FlexForce™ PowerBrushes will not rotate while handle is in the upright position.
- 3 Fill Clean Water Tank according to instructions.
- 4 Fill Solution Tank with HOOVER® solution according to instructions.
- 5 Attach tool to end of hose.
- 6 Dry hands and plug cleaner into a properly grounded outlet.
- 7 Turn cleaner ON.

- 8 Pre-spray the area by holding the tool about one inch above the carpet and push it forward while pressing the trigger.

- 9 Slightly press the tool switch into area cleaning. Press the trigger and pull the tool slowly over the carpet. Release trigger at end of stroke.

- 10 Lift tool, and position it against Nozzle. Pull tool slowly over carpet without pressing trigger.

11

Overlap strokes by 1/2 inch to help prevent streaking.

12

It is best to alternate wet and dry strokes as described in steps.

TIP

To avoid saturating carpet, do not use more than 4 wet strokes over any one area. Always end with dry strokes.

If additional cleaning is necessary, wait until the carpet is completely dry before using the tool again.

TROUBLESHOOTING

THIS PRODUCT CONTAINS NO SERVICEABLE PARTS.

WARNING: To reduce the risk of personal injury, unplug before cleaning or servicing.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run	<ol style="list-style-type: none"> 1. Not firmly plugged in 2. No voltage in wall plug 3. Blown fuse or tripped breaker 4. Fuse in cleaner blown 5. On/Off pedal not depressed 	<ol style="list-style-type: none"> 1. Plug unit in firmly. 2. Check fuse or breaker in home. 3. Replace fuse or reset breaker in home. 4. Press pedal.
Low suction	<ol style="list-style-type: none"> 1. Dirty Water Tank full/automatic shut off engaged 2. Blockage in tool on end of hose 3. Dirty Water Lid not on correctly 4. Dirty Water Tank Debris Filter clogged 5. Blockage in Nozzle 6. Dirty Water Tank not properly secured 7. Dirty Water Nozzle not on correctly 8. Blockage in hose 	<ol style="list-style-type: none"> 1. Remove and empty Dirty Water Tank. See "How to Empty Dirty Water." 2. Remove tool and clear blockage. 3. Make sure lid is on securely. See "How to Empty Dirty Water." 4. See "How to Clean Carpets." 5. See "How to Clean Carpets." 6. Replace Dirty Water Tank and secure Dirty Water Tank latch. 7. Remove and replace Dirty Water Nozzle. See "How to Remove & Clean Nozzle" 8. Drop a coin through, clear with broom handle.
Hose Nozzle stops spraying liquid during use	<ol style="list-style-type: none"> 1. Clean Water Tank or Detergent Container is empty 2. Loose connection to solution port on foot of cleaner 	<ol style="list-style-type: none"> 1. Turn off Cleaner and fill Clean Water Tank & Detergent Container. 2. Check for secure connection to solution port on body of Cleaner.
Accessory Tool will not spray after filling the Clean Water Tank or Solution Tank	<ol style="list-style-type: none"> 1. Air is trapped in the hose & pump 	<ol style="list-style-type: none"> 1. Turn on the Cleaner. If hose does not spray, prime the pump by lowering the hose down to the floor and hold the trigger for up to one minute. 2. Aim downward & squeeze trigger.
Hose will not spray after priming pump	<ol style="list-style-type: none"> 1. Pump is defective 2. Not connected properly 	
Clean water won't dispense	<ol style="list-style-type: none"> 1. Clean Water Tank or Solution Tank not firmly in place 2. Clean Water Tank or Solution Tank empty 	<ol style="list-style-type: none"> 1. Make sure tank is securely locked in position. 2. Refill container according to cleaning instructions.
Solution won't dispense	<ol style="list-style-type: none"> 1. Cleaner is not moving in forward direction 	<ol style="list-style-type: none"> 1. Must be moving the machine forward to properly dispense water and solution.
Brushes won't rotate during floor cleaning	<ol style="list-style-type: none"> 1. Brushroll stall protection activated 2. Unit in upright position 	<ol style="list-style-type: none"> 1. Turn the unit off and back on, then inspect and clean for jams. 2. Brushes will not rotate in upright position. Step on handle release to start cleaning.
Water is leaking out of Carpet Cleaner	<ol style="list-style-type: none"> 1. Clean Water Tank, Solution Tank or Dirty Water Tank not FIRMLY in place. 	<ol style="list-style-type: none"> 1. Make sure the tank is secure. 2. Carpet Cleaner may drip residual moisture after use. Allow cleaner and brushes to dry before storing on hard floor surface.