



CLOVER
RETURNS MANAGEMENT
SOLUTIONS

FH15020V CERTIFIED-REFURBISHED USER MANUAL

Important Information About Your Refurbished Product

Notice to Customers: This product has been refurbished by Clover Environmental Solutions, LLC dba Clover Returns Management Solutions. We are committed to providing high-quality refurbished household products to meet your needs.

Terms and Conditions: Any terms and conditions set forth in the attached original OEM documentation may not apply to this remanufactured item. For the specific terms applicable to your purchase, please refer to the documentation provided at the time of purchase or visit www.refurbproductsupport.com

Additional Information:

- **Safety Notice:** Ensure you follow all safety instructions provided in the OEM documentation as they remain applicable to the safe operation of this remanufactured product.
- **Recycling and Disposal:** For information on proper disposal or recycling of this product please visit the manufacturer's website.

Contact Us: If you have any questions or concerns about your refurbished product, please reach out to us via:

Website: www.refurbproductsupport.com

Email: productsupport@cloveres.com

Phone: (844) 745-0760

This cover sheet is being provided to ensure clarity regarding the status and support of your refurbished product. The attached OEM documentation is provided for reference only.

HOOVER FH15000V CleanSlate XL Deep Cleaning Spot Cleaner



HOOVER FH15000V CleanSlate XL Deep Cleaning Spot Cleaner User Manual

Contents

- 1 HOOVER FH15000V CleanSlate XL Deep Cleaning Spot Cleaner
- 2 IMPORTANT SAFETY INSTRUCTIONS
- 3 GROUNDING INSTRUCTIONS
- 4 GETTING STARTED
- 5 BEFORE YOU BEGIN CLEANING
- 6 OPERATION
- 7 MAINTENANCE
- 8 THERMAL PROTECTOR
- 9 TROUBLESHOOTING



HOOVER FH15000V CleanSlate XL Deep Cleaning Spot Cleaner



IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.
This product is intended for Household use only.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

WARNING: When using an electrical product, basic precautions should always be followed to avoid electric shock, fire, and/or serious injury, including the following:

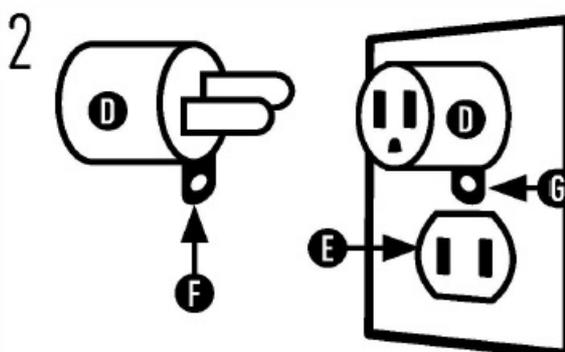
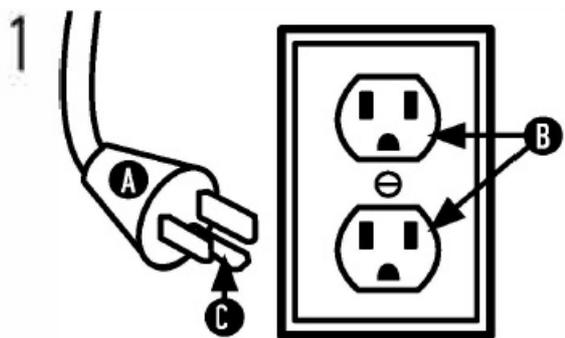
- Fully assemble product prior to use.
- Operate cleaner only at voltage specified on data plate on bottom of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Do not expose to rain, store indoors.
- Do not immerse. Use only on surfaces moistened by cleaning process.
- To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only HOOVER® Cleaning Fluids intended for use with this appliance. See the Cleaning Fluid section of this manual.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product. and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products. Do not use product with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

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- Turn off all controls before unplugging.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters and tanks in place.
- Do not clean over floor electrical outlets.
- Put product away after use to prevent tripping accidents.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture.

**CAUTION:
TO REDUCE THE RISK OF DAMAGE:**

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Do not use sharp objects to clean out hose as they can cause damage.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- DO NOT USE THIS EXTRACTOR ON HARD FLOORS UNLESS YOU HAVE THE PROPER HARD FLOOR ATTACHMENT. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.
- Water will drip from the tool after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.



qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place by a metal screw. NOTE: In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.

GROUNDING INSTRUCTIONS

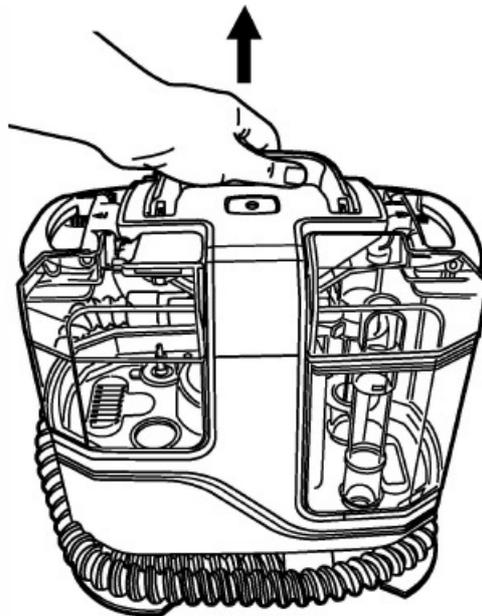
This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING:

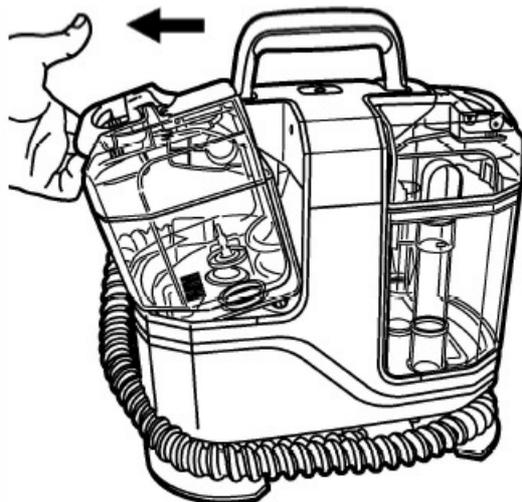
Improper connection of the equipment grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1. A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a

GETTING STARTED

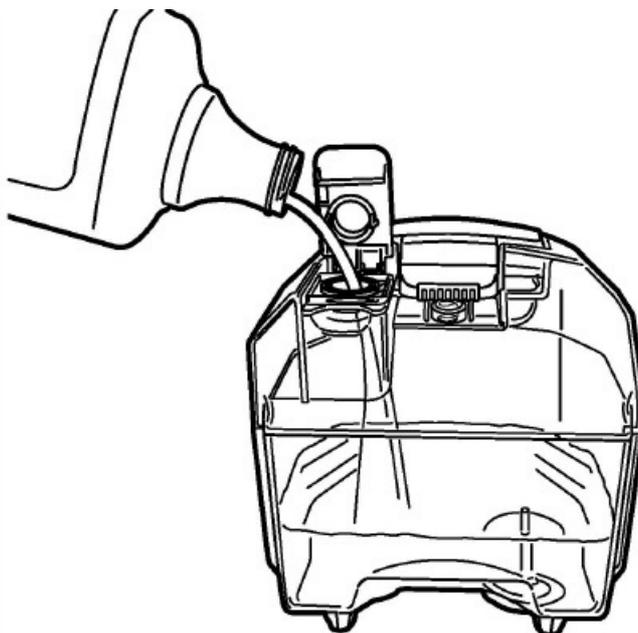
Fully assemble product prior to use.



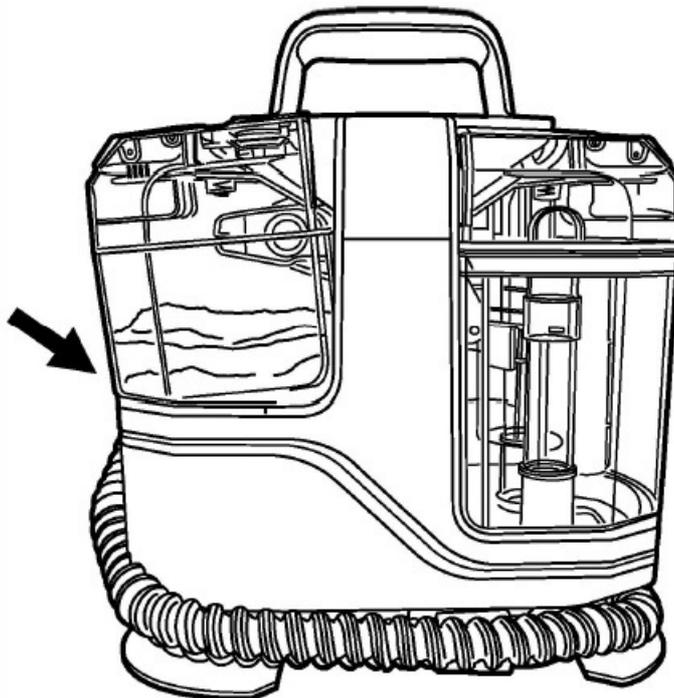
1. Lift handle up.



2. Lift handle on solution tank backwards to remove tank from the machine.

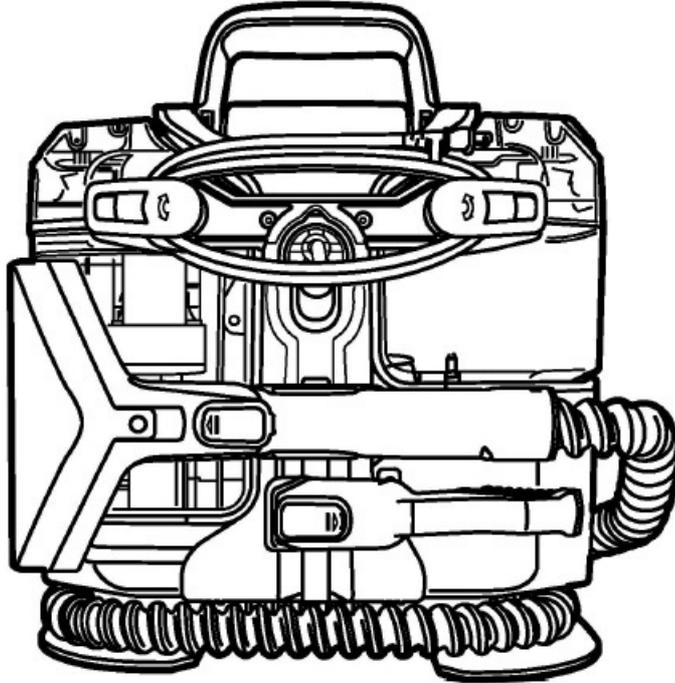


3. Lift tank solution port and add warm water (Max 140 degrees F (60 degrees C)) to desired fill line. Then add Hoover Portable Solution and pour to the solution fill line. For tough stains add 100% solution (no water).



4. Secure the solution port and rock the solution tank bottom first into the unit. Ensure the tank is secured in

place.



5. Unwrap hose from unit. Select preferred tool and make sure it is securely attached to the hose end.

CLEANING FLUID: SEE THE HOOVER'S SOLUTION GUIDE insert or visit [Hoover.com/cleaning-solutions](https://www.hoover.com/cleaning-solutions).

CAUTION: Not to be used for grooming a pet.

- DO NOT USE THIS

EXTRACTOR ON HARD FLOORS. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.

TIP

BEFORE YOU BEGIN CLEANING

1. Vacuum carpet and upholstery thoroughly with a Hoover vacuum before use. Don't use the carpet cleaner as a traditional vacuum cleaner.
2. Use your Hoover carpet cleaner only if upholstery fabric is marked with a "W" (for "wet" clean) or "S/W" (for "solvent/dry" or "wet" clean). Don't clean fabric marked "S" ("solvent/ dry" clean only).
3. Test for colorfastness in a small, hidden area. Gently rub surface with a dampened white cloth. Wait ten minutes and check for color removal or bleed with a white paper towel.

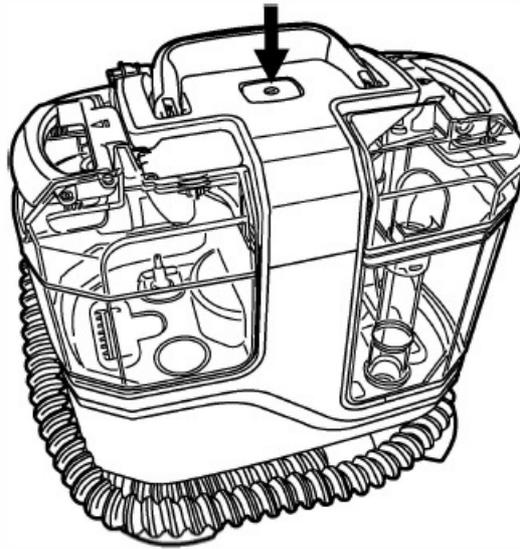
NOTE: To prevent staining, use plastic or aluminum foil to protect wood or metal surfaces from possible water spray.

- To avoid damage to wood floors underneath area rugs or carpet, place waterproof material (e.g. plastic) underneath them before cleaning.

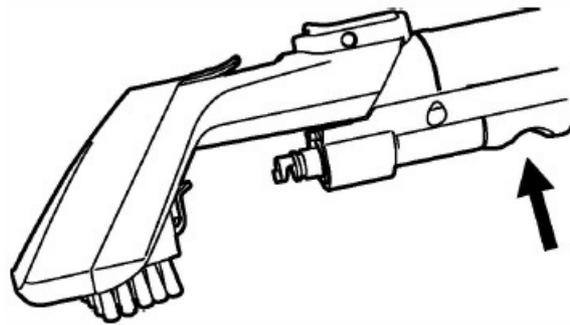
OPERATION

CAUTION: Do not clean over floor electrical outlets. Water will drip from the tool after use and may puddle. To

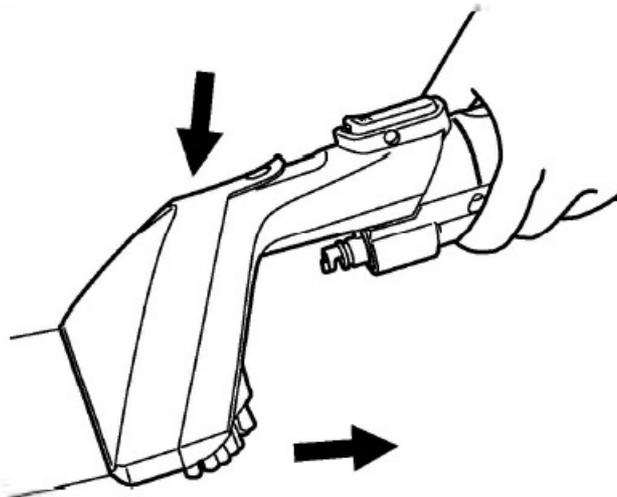
avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and move to a hard surface and (b) place unit on an absorbent material (such as a towel) to soak up drips.



1. Press Red Power button on top of unit to turn ON.
2. Remove any chunks or large debris before using machine.



3. Hold tool about 5 inches over the spot or stain. Spray a generous amount of cleaning solution over the soiled area by pressing the trigger behind the tool and scrub the stain in a back and forth motion.



4. To lift the stain, suction up the dirt and cleaning solution by applying downward pressure on the front of the cleaning tool and pulling towards you. Repeat as needed.

IMPORTANT: Empty the Recovery Tank when it reaches the MAX fill line or you hear an audible change. Ensure the tank is secured before cleaning.

TIP

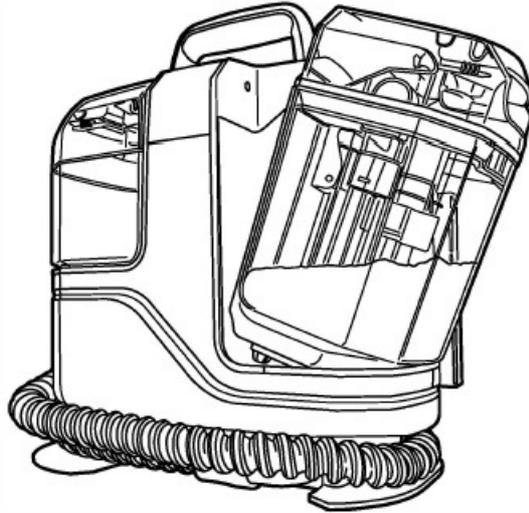
FOR BEST RESULTS

Pretreat stains with a HOOVER® spot treatment (see HOOVER® Cleaning Solution Guide) to help loosen and remove even the most stubborn stains. Distribute a generous amount of pretreat spray on spot, stain, or high traffic area. Always follow specific directions found on solution label. Wait 5-10 minutes before using machine.

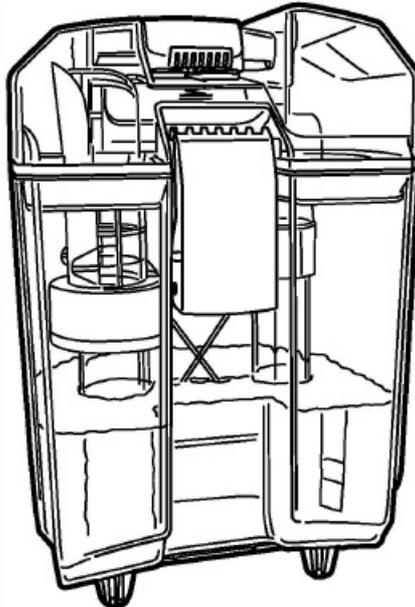
MAINTENANCE

WARNING: To reduce the risk of personal injury, unplug before cleaning or servicing. This product contains no serviceable parts.

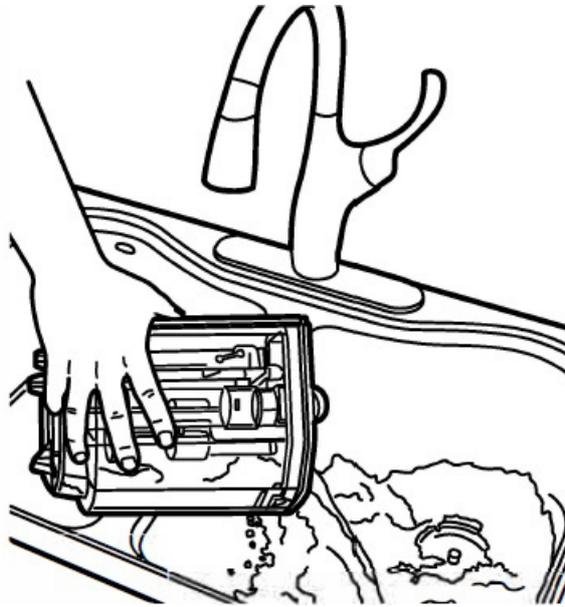
HOW TO CLEAN RECOVERY TANK



1. Remove Dirty Water Tank by lifting the tank up and away from the machine.



2. Unhook latch and remove lid from tank.

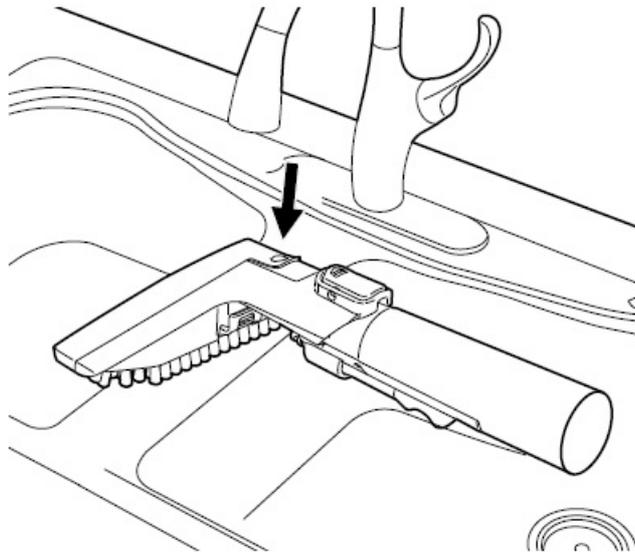


3. Empty excess water from the dirty water tank and rinse with warm water to clean.

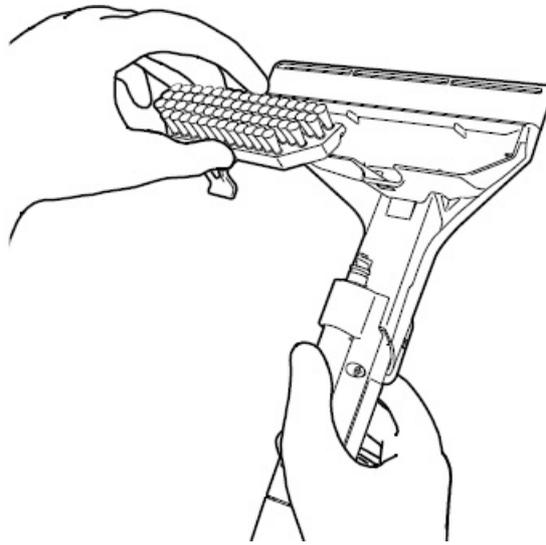
MAINTENANCE

WARNING: To reduce the risk of personal injury, unplug before cleaning or servicing.

HOW TO CLEAN TOOLS

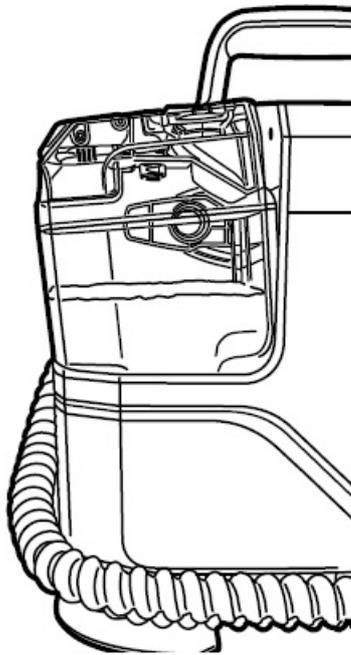


1. Remove the tool from the hose. Rinse hand tool under faucet. Remove the nozzle cover by unlatching the clear tab.



2. Remove Insert and rinse under faucet.

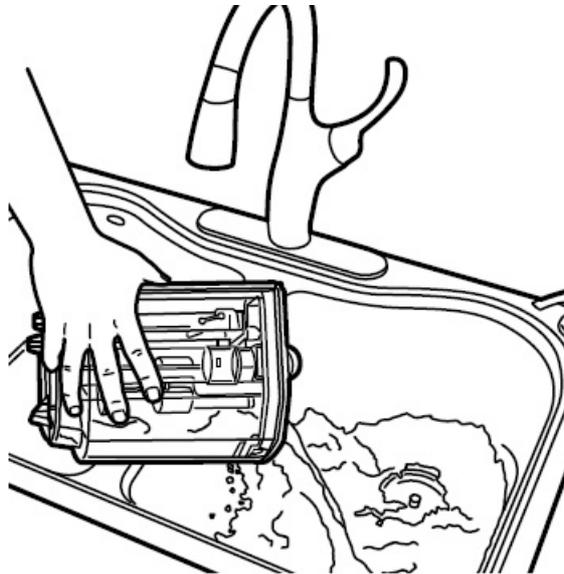
HOW TO CLEAN HOSE



1. To clean out the hose, empty the Solution Tank and fill with warm water to the Water Fill Line (max 140 degrees F (60 degrees C)). Ensure both tanks are secured on the unit before using Hose Cleaning Port.



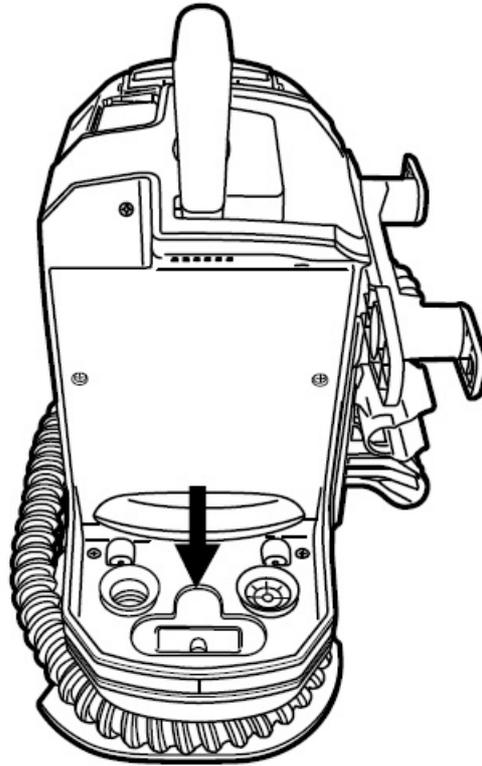
2. Turn unit on and insert hose into hose cleaning port. Hold down the trigger for 10-15 seconds for water to flush through the hose and clean any left-behind dirt and debris. *Repeat, as necessary.



3. Empty the excess water from the dirty water tank and rinse with warm water to clean.

CLEANING THE FILTER GRILL

1. Remove recovery tank from the machine by lifting the tank up and away from the machine.



2. Remove any dirt and debris from the filter grill located underneath the recovery tank.

THERMAL PROTECTOR

A thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running.

If this happens proceed as follows:

1. Turn cleaner OFF and unplug it from the electrical outlet.
2. Empty Recovery Tank.
3. Inspect for any obstructions.
Clear obstructions if present.
4. When cleaner is unplugged and motor cools for 30 minutes, the thermal protector will deactivate and cleaning may continue.

If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.

STORAGE: Wrap cord around the cord hooks for convenient storage. Attach the plug end to the cord. For fast cord release, simply turn the cord wraps 180 degrees to the right or left.

LUBRICATION: The motor is equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage.

Do not add lubricant to motor bearings.

FORMULA CHART RATIO

FOR HOOVER®PORTABLE SOLUTION**GENERAL CLEANING****TOUGH STAINS**

Large Area: Recommended for cleaning larger areas. **Small Area:** Recommended for cleaning smaller areas. Please reference solution tank for dilution ratios.

No water needed.

TROUBLESHOOTING

WARNING: To reduce the risk of personal injury, unplug before cleaning or servicing.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run	<ol style="list-style-type: none"> 1. Power cord not firmly plugged into outlet. 2. Blown fuse or tripped breaker. 3. Needs service. 	<ol style="list-style-type: none"> 1. Plug unit in firmly. 2. Check fuse or breaker in home. Replace fuse/reset breaker in home. 3. Visit our website at www.hoover.com or call 1-800-944-9200.
Cleaner won't pick-up or low suction	<ol style="list-style-type: none"> 1. Recovery Tank is not installed correctly. 2. Recovery Tank is full. 3. Recovery Tank is clogged. 4. Air path is clogged. 5. Recovery Tank debris filter is clogged. 	<ol style="list-style-type: none"> 1. Check placement of Recovery Tank in base of cleaner. 2. Empty Recovery Tank. 3. Clean Recovery Tank. 4. Remove Hose and Flush out with Clean Water. 5. Remove debris filter and rinse thoroughly, then replace.
Water escaping from Cleaner	<ol style="list-style-type: none"> 1. Recovery Tank is full. 2. Recovery Tank is not installed correctly. 3. Solution Tank not installed properly. 	<ol style="list-style-type: none"> 1. Empty Recovery Tank. 2. Check placement of Recovery Tank in base of cleaner. 3. Review "Getting Started" for Solution Tank Installation.
Cleaner won't dispense	<ol style="list-style-type: none"> 1. Solution Tank is empty. 2. Solution Tank not installed properly. 3. Needs service. 	<ol style="list-style-type: none"> 1. Fill Solution Tank. 2. Review "Getting Started" Solution Tank Installation.
Hose nozzle will not spray after filling the Clean Water Tank or Solution Tank Container.	<ol style="list-style-type: none"> 1. Air is trapped in the pump and hose. 	<ol style="list-style-type: none"> 1. Turn on the cleaner. If hose does not spray, prime the pump by lowering the hose down to the floor and hold the trigger for up to 1 minute.
Motor noise becomes high-pitched	<ol style="list-style-type: none"> 1. Recovery Tank is full. 2. Recovery Tank is clogged. 3. Air path is clogged. 4. The float in the Recovery Tank has been activated. 	<ol style="list-style-type: none"> 1. Empty Recovery Tank. 2. Clean the Recovery Tank. 3. Unclog air path. 4. Review Cleaning the Recovery Tank.